Figure 3

Cycle 1

Plan: to create a single webpage to host all trust guidelines

Do: locate guidelines, alphabetise, devise search terms, create webpage, upload links, publicise

Study: gain informal feedback from doctors

Act: improve location of the webpage to aid easy access

Cycle 2

Plan: to improve the location of the webpage

Do: liaise with IT and create shortcut on intranet homepage

Study: resurvey doctors and repeat timed searches

Act: continue with webpage in current location, updating with new guidelines as required

PDSA cycles

Figure 4

Figure 4

The screenshot shows a Windows Internet Explorer window displaying the Great Western Intranet page titled "Guidelines and Protocols".
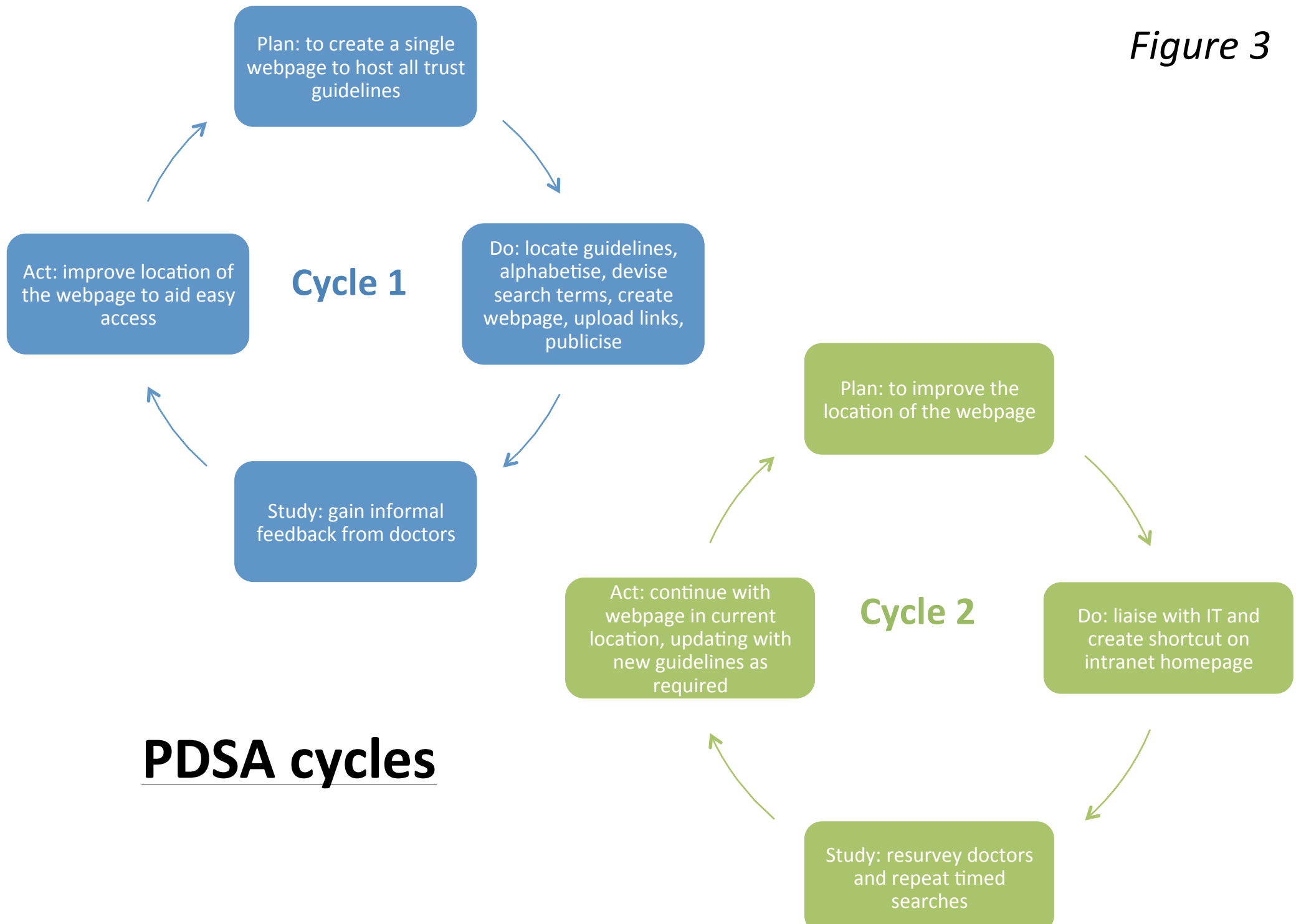
Browser chrome:

Guidelines and Protocols - Great Western Intranet - Windows Internet Explorer provided by GWH NHS Foundation Trust

http://gwh-intranet/unscheduled-care/emergency-department/guidelines-and-protocols.aspx

Bing

Favorites | Contact NHS Email (NHS... | Google | Web Slice Gallery

Guidelines and Protocols - Great Western Intranet

Page ▾ Safety ▾ Tools ▾

GP portal - 3Ts Formulary   GWH website

Welcome Abigail Smith

A-Z A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Great Western Hospitals **NHS**
NHS Foundation Trust

Policies and Procedures   Other Documents   IT Services

Staff Directory | Find a GP | Google | Contact Webmaster

Home | News | Events | Trust wide | Diagnostics & Outpatients | Planned Care | Unscheduled Care | Women's and Children's | Integrated Community Health | Staff Area

Intranet

O Welcome to New Doctors
O Teaching and Training
O Guidance
O Rotas
O Medical Students
O Clinical Documents
O Governance and Audit
O ED Patient information
O ED documents
O Mental Health Liaison
O Stroke Management
O Trauma
O Emergency Tools
O Useful Contacts
O Nursing
O Guidelines and Protocols

Guidelines and Protocols

A to Z

A

Acute pain assessment and management

Medicine; Analgesia; Analgesia ladder; Pain control

Acute pain in adults on long-term opiates guidance

Opiates; pain management; morphine; analgesia

Adult Life Support

Emergency Medicine; ALS; Resuscitation

AKI guidance

Medicine/surgery; kidney injury; AKI; renal failure

Alcohol withdrawal (acute)

Medicine; Alcohol withdrawal; Detoxification; Detox; CIWA

Alcohol withdrawal for hospital patients guidance

Medicine/surgery; alcohol withdrawal; toxicity

Alcohol: How to reduce your intake safely advice leaflet

Emergency department; Alcohol advice; Alcohol liason

Allergy action plan

Paediatrics; allergy anaphylaxis

Anaphylaxis Management

Done

Trusted sites | Protected Mode: Off

100%

Start

08:39 29/04/2014

Figure 5

Number of clicks: Chest Pain Protocol

Pre-intervention: 6

Intranet → Unscheduled care → AMU → AMU documents → Guidelines → Chest pain protocol

Cycle one: 5

Intranet → Unscheduled Care → Emergency Department → Guidelines and protocols → Chest pain protocol

Cycle two: 3

Intranet → Clinical guidelines → Chest pain protocol