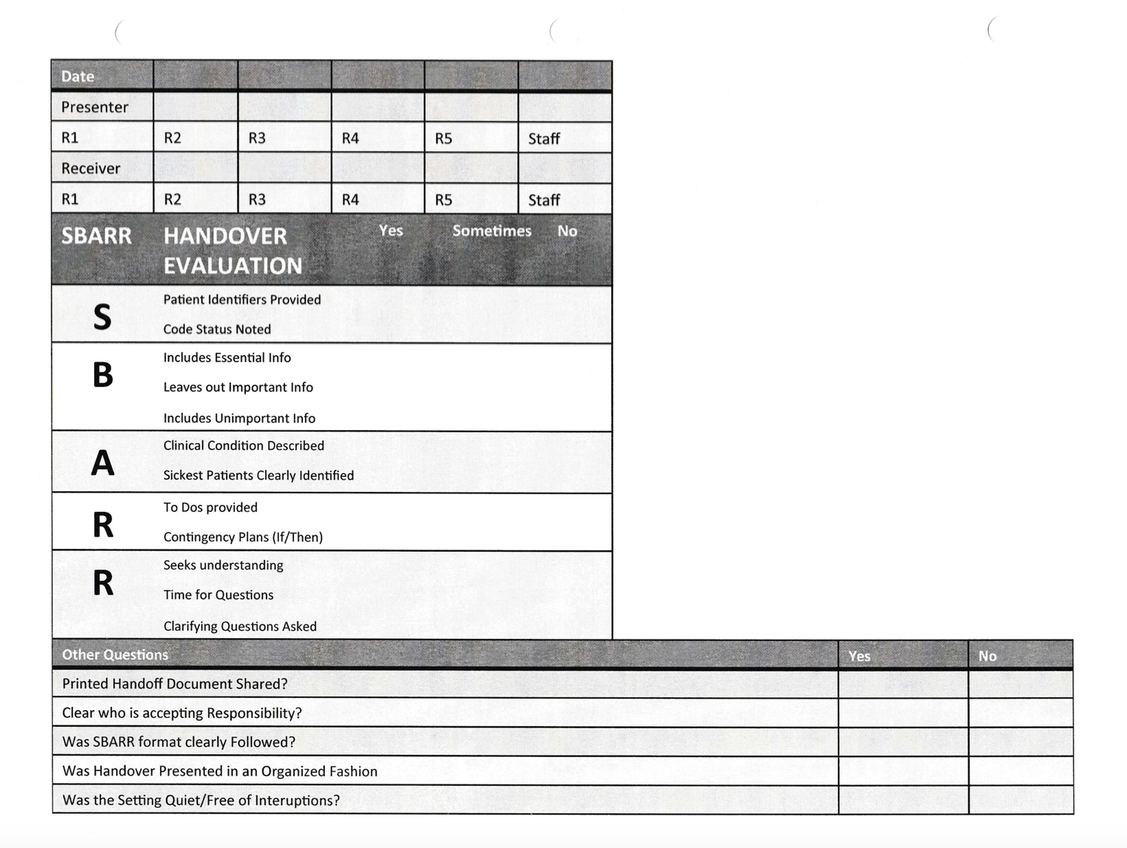
Figure 1. Observation protocol used to evaluate the quality of handovers.



Note: *R1* through *R5* indicates *Resident* and her or his year in the program.