Fishbone Diagram

Environment

- No separate area for Initial Triage assessment
- Insufficient amount of bed for census

People

- Inadequate staffing to support model
- Knowledge deficit regarding actual safety risk
- Individual subjective perception of competency
- Resistance to change

Process

- Throughput delay led to triage overflow
- No standardized triage process
- Utilization of "Register" as mean of initial assessment
- Lack of effective Communication among healthcare provider
- Lack of professional accountability

Culture

- We have always done it this way
- Ready for change
- Multiple QI initiative Prioritises

Improved Obstetric Triage System