

Indicator title	Numerator	Denominator	Frequency
<i>ED boarding time</i>	Sum of ED boarding time (in hours) of all patients admitted through ED	Number of patients who were admitted through ED over the same period	Monthly
<i>Average length of stay (LOS)</i>	Discharge days: The sum of the number of days spent in the hospital for each inpatient who was discharged during the study period regardless of when the patient was admitted.	Total discharges over the same study period	Monthly
<i>Bed turnover rate</i>	Number of discharges (including deaths) in each time	Number of beds in the hospital during that time	Monthly
<i>Length of day (LOS) outliers >7days</i>	Number of currently admitted patients exceeding 7 days Length of stay during the measurement period	Total number of admitted patients	Monthly
<i>Length of stay (LOS) outliers > 30 days</i>	Number of currently admitted patients exceeding 30 days Length of stay during the measurement period	Total number of admitted patients	Monthly
<i>ED boarding time</i>	Sum of ED boarding time (in hours) of all patients admitted through ED	Number of patients who were admitted through ED over the same period	Monthly
<i>Median time till discharge</i>	Median Time from Physician order for discharge till the patient physically left his/her bed	N/A	Monthly
<i>Early discharge planning</i>	Number of inpatients who have a documented early discharge planning within 24 hours of admission (indicated by screening)	Total number of admitted patients who are indicated for early discharge planning	Monthly
<i>Daily consultant rounds</i>	Number of inpatient days with a documented round by the treating consultant including weekends	Total number of inpatient days during the same period ²	Monthly
<i>Percent of discharges before 12:00pm</i>	Number of inpatients that have were discharged (left the bed) before 12:00pm	Total number of discharges	Monthly
<i>Hospital readmission within 30 days</i>	Number of discharged patients readmitted to the hospital within 30 days	Number of patients discharged from the hospital	Monthly
<i>Bed occupancy rate</i>	Inpatient days of care: sum of all inpatient service days or occupied bed days.	Beds days: The maximum number of inpatient days of care that would have been provided if all beds were filled over a month, and is equal to (number of available beds x number of days in a month)	Monthly
<i>ED mortality</i>	Number of patients who died within the emergency department	Total number of ED visits	Monthly
<i>ED patient LWBS</i>	Total number of patient encounters that ended with the patient leaving the healthcare setting before the patient could be seen by a certified physician	Total number of ED visits	Monthly