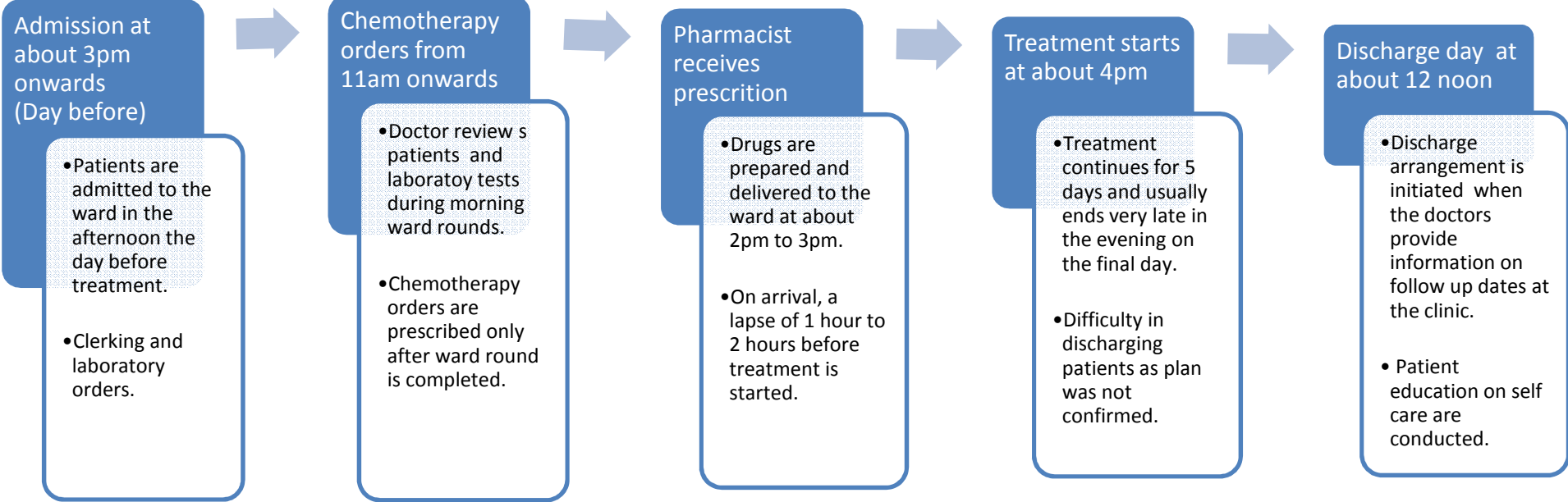


Workflow for Patients admitted to the Hospital for Chemotherapy – pre intervention

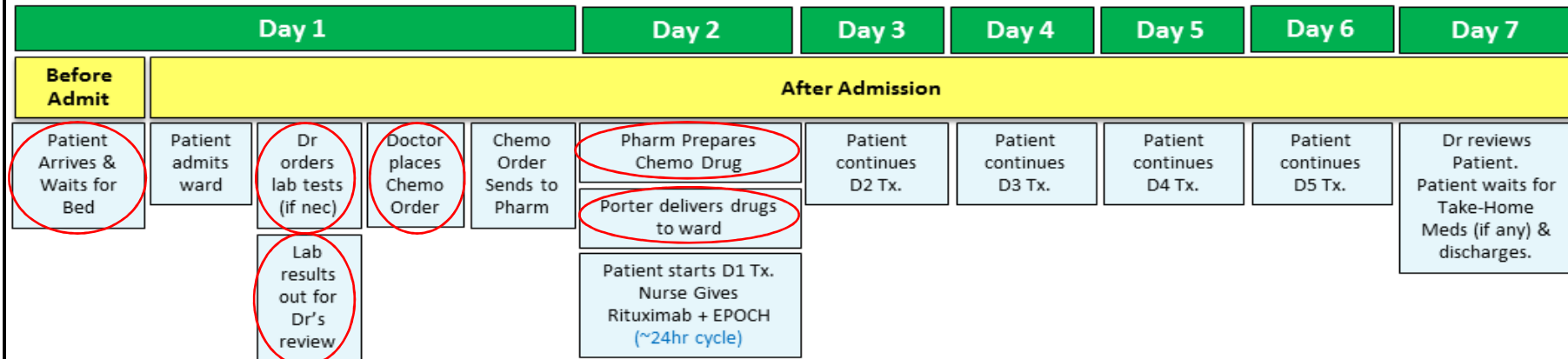


| | | | |
|--------------|--------------|-----------------------|--------------|
| Day 1 | Day 2 | Day 2 to Day 6 | Day 7 |
|--------------|--------------|-----------------------|--------------|



C: Problem Analysis

Current Process For R-EPOCH thru Elective Admission



○ rep. bottlenecks in existing process

1. Due to bed shortage, patients were required to admit 1 day before treatment commences, and not on the day of treatment itself.
2. Laboratory tests results may not be available for chemotherapy orders due to late admissions.
3. Delay in writing chemotherapy orders as this is restricted to physicians at registrar level and above.
4. Delay in preparation of chemotherapy for inpatient due to competing needs of outpatient orders at peak hours when inpatient orders come through only at late morning after medical rounds.
5. Delay in delivery of drugs by portering to inpatient due to batching.