Figure 3

Plan: to create a single webpage to host all trust guidelines

Do: locate guidelines, alphabetise, devise search terms, create webpage, upload links, publicise

Study: gain informal feedback from doctors

Act: improve location of the webpage to aid easy access

Plan: to improve the location of the webpage

Act: continue with webpage in current location, updating with new guidelines as required

Do: liaise with IT and create shortcut on intranet homepage

Study: resurvey doctors and repeat timed searches

Cycle 1

PDSA cycles

Cycle 2
Figure 4
Figure 5

Number of clicks: Chest Pain Protocol

- Pre-intervention: 6
  - Intranet
  - Unscheduled care
  - AMU
  - AMU documents
  - Guidelines
  - Chest pain protocol

- Cycle one: 5
  - Intranet
  - Unscheduled Care
  - Emergency Department
  - Guidelines and protocols
  - Chest pain protocol

- Cycle two: 3
  - Intranet
  - Clinical guidelines
  - Chest pain protocol