

Schematic 1: A representative ID card

Respiratory/Vascular ward

Consultant of the week: _____

Senior doctors (Registrars): _____

Senior house officer (SHO): _____

Junior doctors (FY1): _____

Ward contact number: _____

Figures:

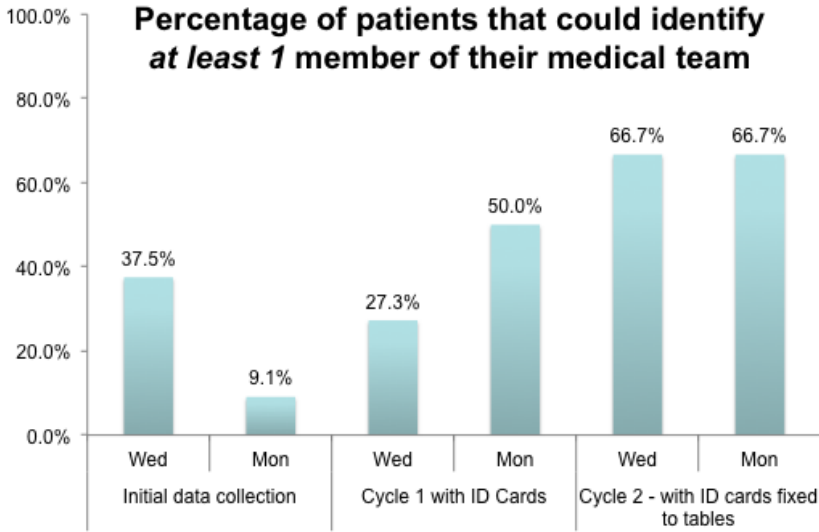


Figure 1: Percentage of patients on the respiratory medical ward that could identify at least 1 member of their treating team, initially, during cycle 1 and during cycle 2 following distribution of ID cards. Patients were surveyed on Wednesday and Monday as noted.

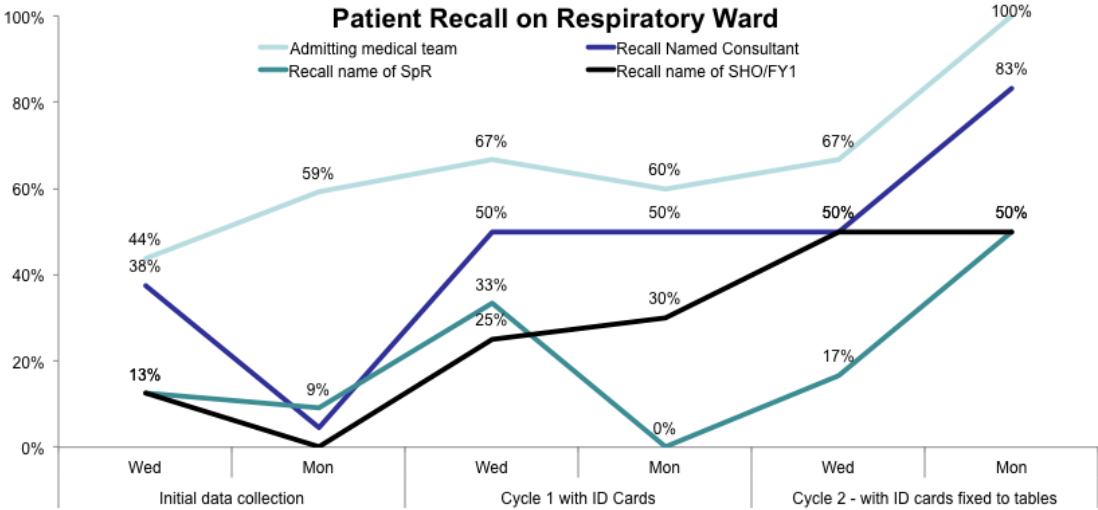


Figure 2: Patients surveyed on a respiratory medical ward before (Initial, n=18), after (Cycle 1, n=12) the distribution of ID cards, and again after the modification and re-distribution (Cycle 2, n=12) of ID cards. Patients were surveyed on Wednesday and Monday as noted.

Patient Recall on Surgical ward

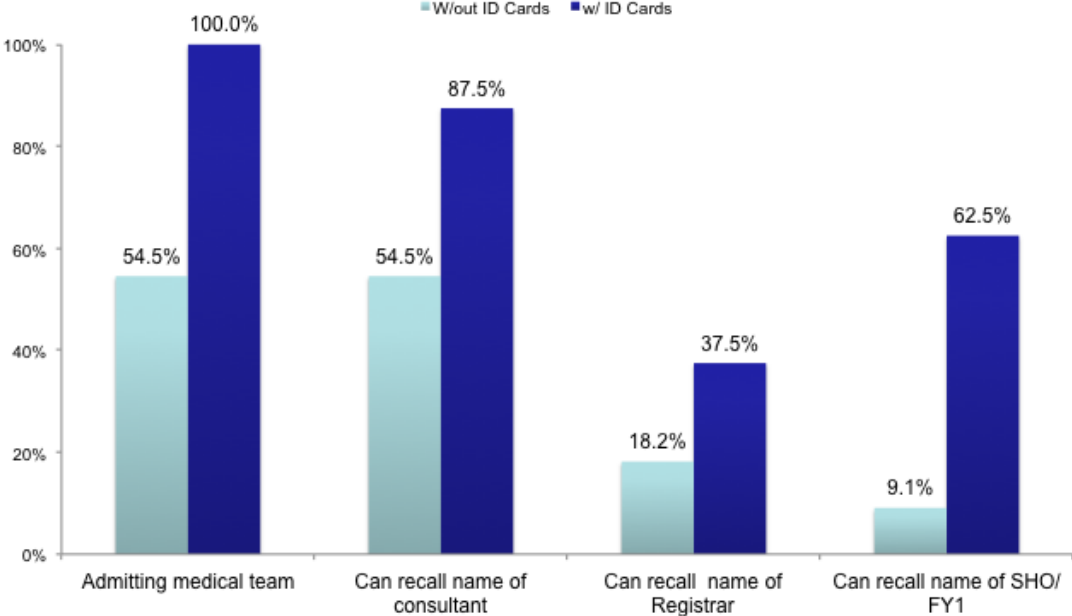


Figure 3: Patients surveyed on a vascular surgical ward, before (light blue, n= 11) and after (dark blue, n=8) distribution of ID cards.