

## Appendix A: The Relational Coordination Survey Questions (sample guide)



## RCS: Trauma Care Relational Coordination Project

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Organization Name: Gold Coast Health

Welcome!

Thank you for taking the time to fill out this brief survey. Please fill it out from your perspective as a member of Emergency. Be sure to consider all forms of communication, including in-person meetings, phone calls, e-mails, etc.

The survey takes less than 10 minutes to complete. Your responses will be kept strictly confidential.

We ask that you complete the survey by July 31, 2018.

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\* This preview is from the perspective of someone in the following group: Emergency (which is of type: Workgroups)



## RCS: Trauma Care Relational Coordination Project

### Frequent Communication

How **frequently** do people in each of these groups communicate with you about **the initial management of major trauma patients (i.e. within the first hour)?**

When answering this question, be sure to consider all forms of communication, including in-person meetings, phone calls, e-mails, etc.

	Not Nearly Enough	Not Enough	Just the Right Amount	Too Often	Much Too Often
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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### Timely Communication

Do they communicate with you in a **timely** way about **the initial management of major trauma patients (i.e. within the first hour)**?

When answering this question, be sure to consider all forms of communication, including in-person meetings, phone calls, e-mails, etc.

	Never	Rarely	Sometimes	Often	Always
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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### Accurate Communication

Do they communicate with you **accurately** about **the initial management of major trauma patients (i.e. within the first hour)**?

When answering this question, be sure to consider all forms of communication, including in-person meetings, phone calls, e-mails, etc.

	Never	Rarely	Sometimes	Often	Always
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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### Problem Solving Communication

When there is a problem with **the initial management of major trauma patients (i.e. within the first hour)**, do people in each of these groups blame others or work with you to **solve** the problem?

	Always blame	Mostly blame	Neither blame nor solve	Mostly solve	Always solve
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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### Shared Goals

Do people in each of these groups **share your goals** for **the initial management of major trauma patients (i.e. within the first hour)**?

	Not at all	A little	Somewhat	A lot	Completely
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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### Shared Knowledge

Do people in each of these groups **know** about the work you do with **the initial management of major trauma patients (i.e. within the first hour)**?

	Nothing	A little	Some	A lot	Everything
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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### Mutual Respect

Do people in each of these groups **respect** the work you do with **the initial management of major trauma patients (i.e. within the first hour)**?

	Not at all	A little	Somewhat	A lot	Completely
Emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Imaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aneasthetics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





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Thank you for completing the survey. Your answers have been recorded and you can be assured that your submission will be held strictly confidential.

If you are finished with the survey, you can close your browser window.

**Please do not forward your personal, unique link to other participants. This is intended to protect your confidentiality and tailor follow-up communication to those who have not yet responded.**

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Finished

## Narrative Survey Questions

1. Describe your role on the trauma team.
2. Describe a trauma activation that went well, what made it so? Please maintain patient anonymity.
3. Describe a trauma activation that went poorly, what made it so? Please maintain patient anonymity.

\*we recognize that this question may bring up some challenging emotions and thoughts. If needed, please contact the employee assistance program available 24/7 at \_\_\_\_\_ and/or your manager or a colleague to discuss further.

4. Are there weaknesses in our system or relationships that could be improved?
5. Have you participated in 'in situ' trauma sims at GCUH?
6. How did the in situ simulation experience compare to your participation in real trauma activations?
7. Did you find value in performing in situ simulation? Why, why not?
8. How does the facilitated debrief after trauma simulation affect your experience of in situ trauma simulations?
9. What changes (if any) have occurred in your individual or team practice as a result of in situ trauma simulation at GCUH?
10. How would you change the in situ simulation program?