

Appendix 2

1. How would you rate your visit today?

- Excellent
- Very Good
- Good
- Poor
- Very Poor



2. How often did you receive the same information from your nurses and doctors?

- Always
- Most of the time
- About half of the time
- Rarely
- Never

3. How often did you know what your next step in care was or what you were waiting for?

- Always
- Most of the time
- About half the time
- Rarely
- Never

4. How often did you know who was speaking with you and caring for your child today?

- Always
- Most of the time
- About half of the time
- Rarely
- Never

5. Any additional comments regarding our communication with you today?
