

Institute for Healthcare Improvement (IHI)
Scientific Symposium on Improving the
Quality and Value of Health Care
10th December 2018
Part of the IHI National Forum on Quality
Improvement in Health Care
Marriott World Center
Orlando, Florida
9–12th December 2018

Editor in Chief

Helen Crisp (UK)

Associate Editors

Navila Talib Chaudhry (UK)

Rebecca Kenny (UK)

Ekta Khemani (Canada)

Sinead McGlacken-Byrne (UK)

Hadjer Nacer (UK)

Editorial Board

Andrew Carson-Stevens (UK)

Cat Chatfield (UK)

Paresh Dawda (Australia)

Aidan Fowler (UK)

John Harden (UK)

Fenna Heyning (The Netherlands)

Marianne McPhearson (USA)

Jo-Inge Myhre (Norway)

Annette Wind Oleson (Denmark)

Gareth Parry (USA)

Jennifer Perry (UK)

Disclaimer: *BMJ Open Quality* is owned and published by BMJ Publishing Group Ltd, a wholly owned subsidiary of the British Medical Association. *BMJ Open Quality* follows guidelines on editorial independence produced by the World Association of Medical Editors and the code on good publication practice of the Committee on Publication Ethics.

BMJ Open Quality is intended for medical professionals and is provided without warranty, express or implied. Statements in the Journal are the responsibility of their authors and advertisers and not authors' institutions, the BMJ Publishing Group or the BMA unless otherwise specified or determined by law. Acceptance of advertising does not imply endorsement.

To the fullest extent permitted by law, the BMJ Publishing Group shall not be liable for any loss, injury or damage resulting from the use of *BMJ Open Quality* or any information in it whether based on contract, tort or otherwise. Readers are advised to verify any information they choose to rely on.

Copyright © 2018 BMJ Publishing Group Ltd. All rights reserved; no part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise without prior permission

BMJ Open Quality is published by BMJ Publishing Group Ltd and typeset by Exeter Premedia Services Private Limited, Chennai, India.

i	Background and Program
ii	Acknowledgements
A1–A35	Abstracts
A36	Author index

This abstract book has been produced by the BMJ Publishing Group from electronic files supplied by the authors. The abstracts have been formatted for consistency but **not edited** for content.

Every effort has been made to reproduce faithfully the abstracts as submitted. However, no responsibility is assumed by the publishers or organisers for any injury and/or damage to persons or property as a matter of product liability, negligence or otherwise, or from any use or operation of any methods, products, instruments, or ideas contained in the material herein.

We recommend independent verification of diagnosis and drug dosages.