

AIMs: Within 6 months of implementing a handoff checklist, all pediatric hospitalist evening shift handoffs will have:	
AIM 1: Standardized handoff format	
Measure: Compliance with checklist	Type: Process
AIM 2: Completion of handoffs within 1 hour	
Measure: Verbal handoff time (cumulative time for handoffs – i.e. time for attending A handoff + time for attending B handoff + time for attending C handoff)	Type: Process
Measure: Total handoff process time (time for entire handoff process – i.e. time for attending A handoff + time for attending B handoff + time for attending C handoff + any down time between attending handoffs)	Type: Balance
AIM 3: Improved handoff quality	
Measure: Handoff quality using Handoff CEX tool	Type: Outcome
Measure: Number of patient safety events identified per day	Type: Outcome
AIM 4: Improved physician perceptions of patient care delivery	
Measure: Physician perception survey	Type: Outcome

Table 1. Project AIMs and Metrics