

Diagram 1: Process map of the steps involved in the existing phlebotomy service

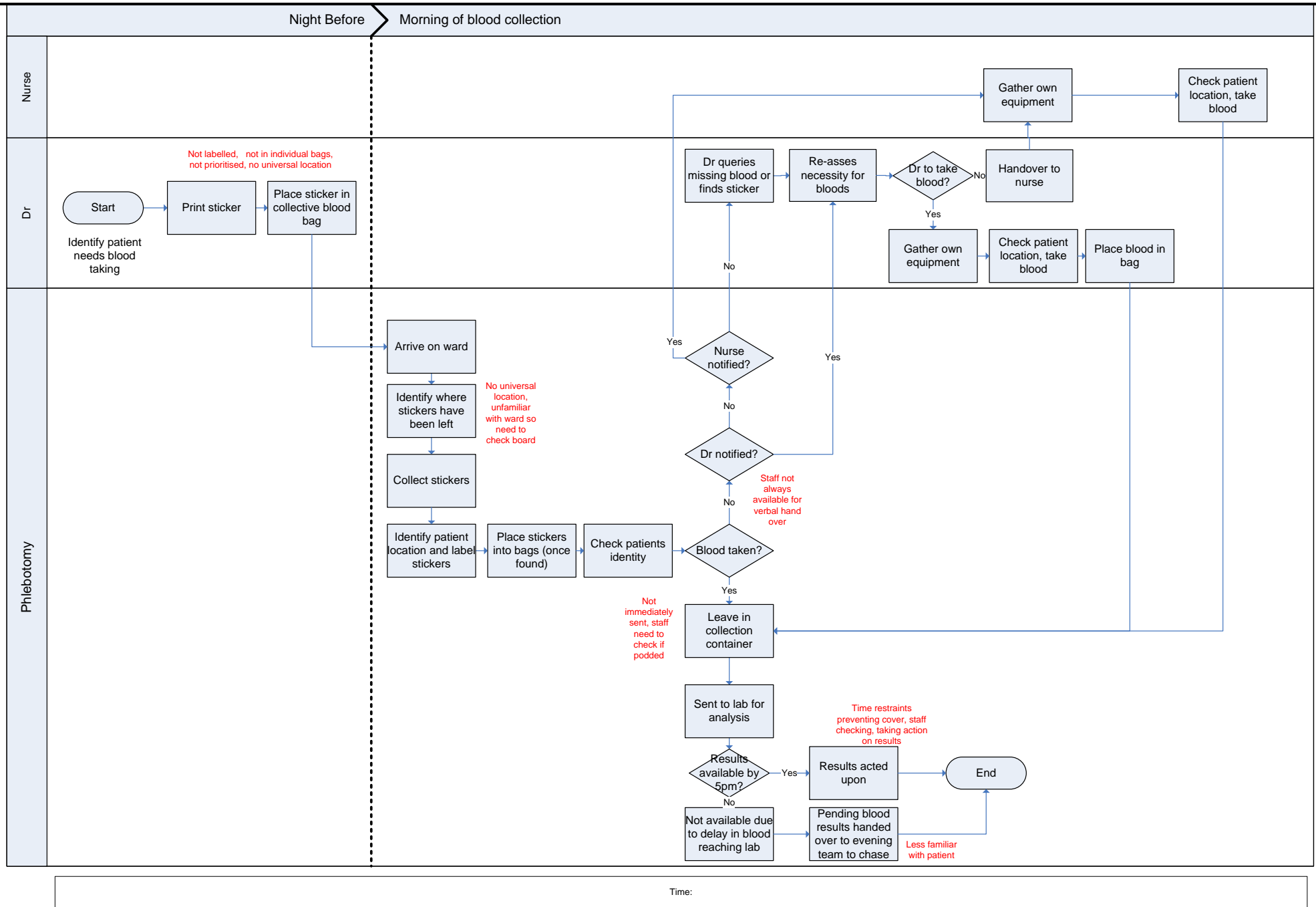
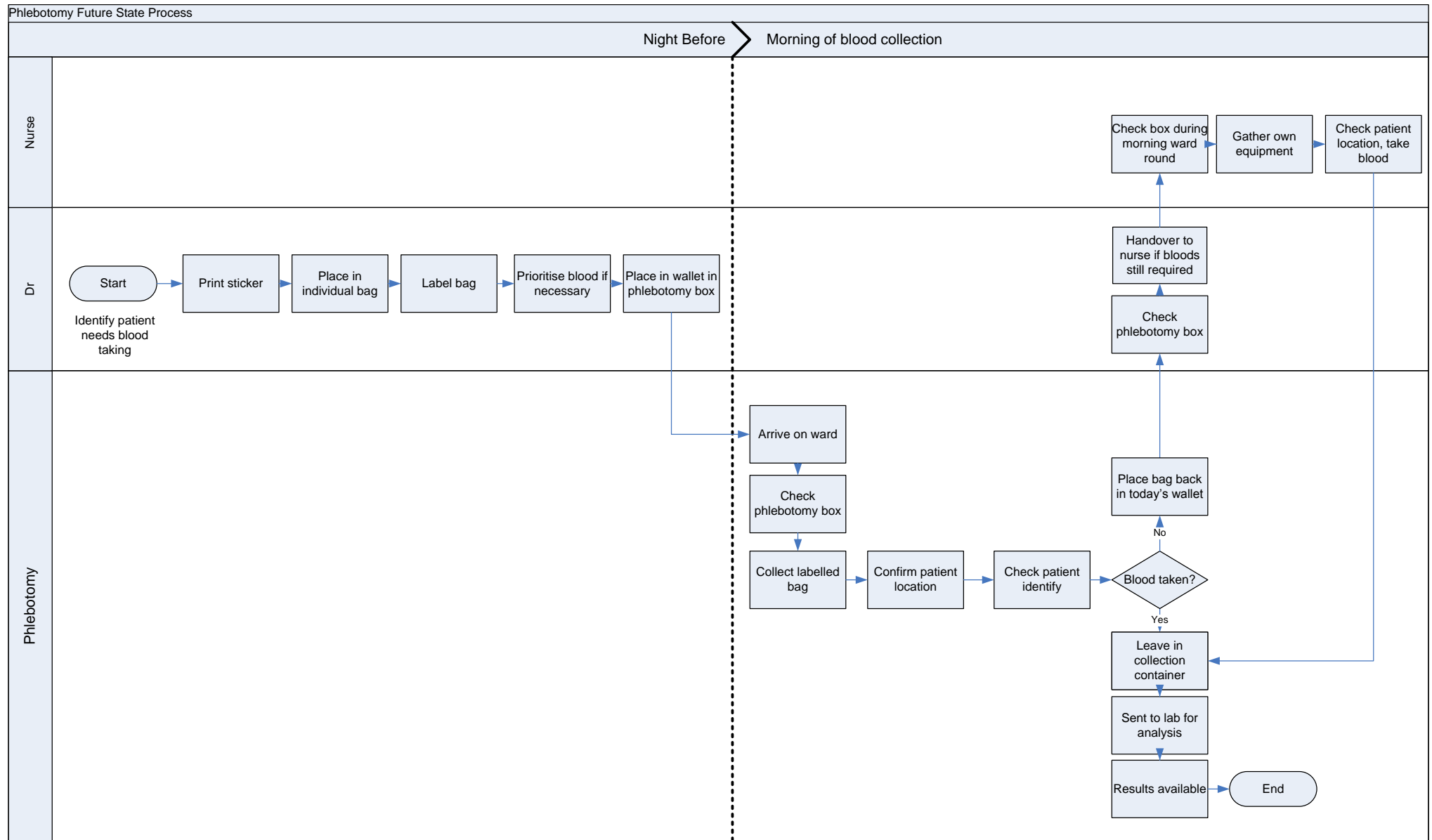


Diagram 2: Process map of the steps involved in the phlebotomy service after the introduction of Phlebotomy Box system



Time:

Diagram 3: Examples of the pre-Phlebotomy Box system

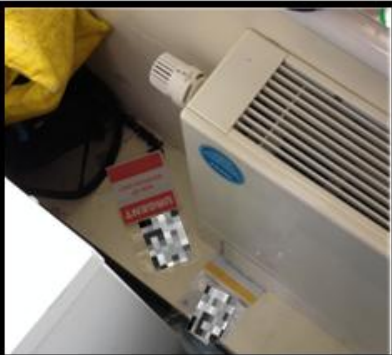


Diagram 4: Examples of the Phlebotomy Box system

