

Appendix 1: CRC FIT Semi-structured Interview Guide

1. What was your role in the CRCS-FIT-PC project? How confident were you that your clinic would be able to successfully implement the intervention?

[**Prompt:** EMR knowledge (panel manger); knowledge and beliefs regarding FIT intervention to prevent colorectal screening (physicians)]

2. What are the benefits and challenges of the CRC FIT-PC intervention for your patients over other types of interventions? **This question is only for clinicians.**

[**Prompt:** evidence-based to decrease CRC over time, easy to use, feasible, resource intense]

3. What kinds of supports and resources were available to you to help implement the intervention? Would you make any changes to these resources and why?

[**Prompt:** FIT teaching kits, AHS sampling collecting instructions, IFs support, process document, data tracking sheet, EMR setup for reminder calls 1 and, 2, feedback reports, monthly meetings with project team and stakeholders, 1:1 with IFs]

4. How has the CRC FIT been received in clinic? What are the benefits or challenges of using the CRC FIT? Does your clinic have a policy or practice of embracing new innovations to improve patient care?

[**Prompt:** challenges or enablers: competing priorities, communication and coordination challenges around CRC FIT, capacity or workload challenges, EMR skills needed, management support, feedback reports, negative or positive ramifications]

5. Has your clinical made it a routine practice to distribute colorectal screening FIT kits and FIT educational materials and utilize reminder calls 1 &2? If no, what changes are needed to make these become routine practice? If yes, what is your clinic doing to make this practice a reality?

[**Prompts:** FIT kits supply, time management, providing FIT requisitions, EMR prompts to identify eligible patients for clinical staff /FIT and for follow up reminder calls]

6. What were the barriers and opportunities you encountered while delivering the FIT intervention? How did your team overcome the barriers or recognize the opportunities for the FIT intervention? **This question is only for IFs, panel managers, clinic managers, MOAs.**

[**Prompts:** FIT ordering / inventory, retrieving baseline data (pre-intervention), retrieving intervention data from EMR tracking]

7. In your opinion, how engaged were the clinical team and AHS stakeholders (CPSI, screening department) on this project? What are some of the challenges or successes that you observed? **This question is only for IFs.**