Video anaesthetic clinic - patients survey

Q1 What type of care are you receiving?

Answered: 71  Skipped: 1

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Obstetric</td>
<td>18.31%</td>
</tr>
<tr>
<td>Gynaecology</td>
<td>81.69%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Q2 Accessing the video consultation was easy and convenient for me.

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agree</td>
<td>91.67%</td>
</tr>
<tr>
<td>Disagree</td>
<td>8.33%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>72</td>
</tr>
</tbody>
</table>
Q3 I could hear and understand everything clearly.

Answered: 72   Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agree</td>
<td>98.61%</td>
</tr>
<tr>
<td>Disagree</td>
<td>1.39%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Q4 I could see the doctor clearly on the screen.

Answered: 71  Skipped: 1

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agree</td>
<td>98.59%</td>
</tr>
<tr>
<td>Disagree</td>
<td>1.41%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Q5 I experienced no interruptions due to poor internet connection.

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agree</td>
<td>94.44%</td>
</tr>
<tr>
<td>Disagree</td>
<td>5.56%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>

Q6 If "disagree" to any of the above, please explain.

Answered: 22 Skipped: 50
Q7 In preparation for the consultation I read all the materials linked in the email.

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, all of them</td>
<td>84.72%</td>
</tr>
<tr>
<td>Only some of them</td>
<td>9.72%</td>
</tr>
<tr>
<td>No, none of them</td>
<td>5.56%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
</tr>
</tbody>
</table>
Q8 In preparation for the consultation I watched the videos linked in the email.

Answered: 72  Skipped: 0

Yes, all of them 84.72% 61
Only some of them 4.17% 3
No, none of them 11.11% 8
TOTAL 72

Q9 If "No, none of them" please explain.

Answered: 20  Skipped: 52
Q10 The explanations I was given about anaesthetics were clear.

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>84.72%</td>
</tr>
<tr>
<td>Agree</td>
<td>15.28%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Q11 I was invited to ask questions.

Answered: 72   Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
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</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>90.28%</td>
</tr>
<tr>
<td>Agree</td>
<td>8.33%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>1.39%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Q12 My concerns and questions about my anaesthetic were addressed.

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>83.33%</td>
</tr>
<tr>
<td>Agree</td>
<td>12.50%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>4.17%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Q13 I felt listened to.

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>84.51%</td>
</tr>
<tr>
<td>Agree</td>
<td>15.49%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>71</strong></td>
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</table>
Q14 I felt involved in the decisions about my anaesthetic.

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>76.39%</td>
</tr>
<tr>
<td>Agree</td>
<td>16.67%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>6.94%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL</td>
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Q15 I was given enough time during the consultation.

Answered: 72  Skipped: 0

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<tr>
<td>Strongly agree</td>
<td>83.33%</td>
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<tr>
<td>Agree</td>
<td>15.28%</td>
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<tr>
<td>Neither agree nor disagree</td>
<td>1.39%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
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<td>TOTAL</td>
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</table>
Q16 The video consultation met my needs.

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
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</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>80.56%</td>
</tr>
<tr>
<td>Agree</td>
<td>18.06%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>1.39%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
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</tbody>
</table>
Video Anaesthetic Clinic - Patient Feedback Survey

Q17 The video consultation saved me time (travel, work, childcare, waiting etc.)

Answered: 72    Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>98.61%</td>
</tr>
<tr>
<td>No</td>
<td>1.39%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Video Anaesthetic Clinic - Patient Feedback Survey

Q18 The video consultation saved me money (travel, work, childcare, parking etc.)

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>95.83%</td>
</tr>
<tr>
<td>No</td>
<td>4.17%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>
Video Anaesthetic Clinic - Patient Feedback Survey

Q19 The video consultation made me less stressed about my surgery.

- **Strongly agree**: 63.89% (46 responses)
- **Agree**: 15.28% (11 responses)
- **Neither agree nor disagree**: 19.44% (14 responses)
- **Disagree**: 1.39% (1 response)
- **Strongly disagree**: 0.00% (0 responses)

**TOTAL**: 72 responses
Video Anaesthetic Clinic - Patient Feedback Survey

Q20 The camera did not make me feel uncomfortable.

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>73.61%</td>
<td>53</td>
</tr>
<tr>
<td>Agree</td>
<td>16.67%</td>
<td>12</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>4.17%</td>
<td>3</td>
</tr>
<tr>
<td>Disagree</td>
<td>4.17%</td>
<td>3</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>1.39%</td>
<td>1</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
<td>72</td>
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</tbody>
</table>
Video Anaesthetic Clinic - Patient Feedback Survey

Q21 I would be happy to use this method of consultation in the future.

Answered: 72  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>100.00%</td>
</tr>
<tr>
<td>No</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
</tr>
</tbody>
</table>

Q22 Please explain why

Answered: 54  Skipped: 18
Video Anaesthetic Clinic - Patient Feedback Survey

Q23 I would prefer to be assessed in-person in the hospital.

Yes: 18.84% (13 responses)
No: 81.16% (56 responses)
Total: 69 responses

Q24 Please explain why.

Answered: 50 Skipped: 22