

BMJ Open Quality Pharmacy program to improve care for veterans with transient ischaemic attack: a pilot implementation evaluation

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ABSTRACT

Background Early evaluation and effective communication to manage transient ischaemic attacks (TIA) may lead to a reduction of up to 70% in recurrent events for patients with TIA/minor stroke, along with reduced costs and lengths of hospital stay.

Methods We conducted a single site pilot evaluation of a clinical pharmacy programme to improve medication management among TIA patients. The programme included a structured protocol, online identification tool, and a templated discharge checklist. Primary effectiveness measures were change in systolic blood pressure (SBP) 90 days post discharge and prescription of high/moderate potency statins. Contextual aspects and clinical perspectives on the implementation process were evaluated through prospective semistructured interviews with key informants.

Results The analysis included 75 patients in the preimplementation group and 61 in the postimplementation group. The mean SBP at 90 days post discharge was significantly lower in the post implementation period (pre implementation, 133.3 mm Hg (SD 17.8) vs post implementation, 126.8 mm Hg (16.6); $p=0.045$). The change in SBP from discharge to 90 days post discharge was greater in the postimplementation period (15.8 mm Hg (20.5) vs 24.8 mm Hg (23.2); $p=0.029$). The prescription of high/moderate potency statins were similar across groups (pre implementation, 66.7% vs post implementation, 77.4%; $p=0.229$). Front-line clinicians involved in the pilot study reported positively on the acceptability, appropriateness and feasibility of implementing the protocol without additional cost and within current scope of practice.

Conclusions Implementation of a clinical protocol outlining medication management and provider communication to ensure rapid postdischarge treatment of TIA patients was associated with SBP improvements. The pilot evaluation demonstrates how clinical pharmacists may play a role in treating low frequency, high stakes cerebrovascular events where early treatment and follow-up are critical.

INTRODUCTION

In the USA, a stroke occurs every 40s. Among the 800 000 strokes that occur annually,¹ approximately 15% are preceded by a

WHAT IS ALREADY KNOWN ON THIS TOPIC

⇒ Following a transient ischaemic attack (TIA) or minor stroke, medication management and blood pressure control are fundamental to reducing the risk of recurrent cerebrovascular events.

WHAT THIS STUDY ADDS

⇒ Few protocols exist for communication between pharmacists and health providers. This study offers pilot evidence about a feasible intervention that guides clinical pharmacists in improving care and outcomes for TIA patients through structured communication.

HOW THIS STUDY MIGHT AFFECT RESEARCH, PRACTICE OR POLICY

⇒ Clinical pharmacists may play an increasing role in treating low frequency, high-stakes cerebrovascular events where early treatment and follow-up are critical to improving outcomes.

transient ischaemic attack (TIA).² Following a TIA, evidence suggests that a significant proportion of adverse events that follow discharge is drug related and may be preventable.^{3,4} Because more than half of the recurrent events that occur within 3 months of an index TIA event actually occur in the first 2 days, preventive actions must be applied early to maximise the benefit.⁵ Programmes that emphasise early evaluation and management may lead to a reduction of up to 70% in recurrent events for patients with TIA or minor stroke, along with reduced costs, reduced lengths of hospital stay, and improved vascular risk factor management.^{6–8} The extant literature on recurrent TIA events suggests that communication about discharge and follow-up care represent opportunities to improve stroke/TIA outcomes.^{9,10} Although the initial hospital episode and subsequent outpatient clinic visits are the most favourable opportunities to address vascular risk



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reduction, appropriate treatment and management of cerebrovascular patients is frequently prolonged until patients receive primary care follow-up, which may be weeks or months later.^{11–13} Discharge instructions and discharge orders are sometimes vague, inconsistent and incomplete; often little or no care coordination occurs between inpatient and outpatient providers.¹⁴

System level changes in the structure of acute stroke care include the formation of stroke units and/or stroke teams, which have demonstrated improvements in mortality and recovery from stroke.¹⁵ Despite these improvements, evidence suggests that pharmacists are underused in transitions of care, particularly in the setting of stroke/TIA management.^{4 16 17} Importantly, the inclusion of pharmacists in long-term management of secondary prevention measures and multidisciplinary stroke teams can improve patient outcomes.^{17–26} Yet, in most medical centres, discharge communication specifically about stroke or TIA patients does not typically occur between inpatient pharmacists and the primary care team.¹⁴ The Veterans Health Administration is an ideal setting to examine communication between inpatient and outpatient pharmacists because pharmacists are embedded within the primary care clinics and are tasked with managing medications, patient education and care coordination.

Given the importance of structured approaches to improving stroke outcomes through guideline-driven delivery processes, our team developed a formal protocol for inpatient–outpatient pharmacist TIA care coordination. This single site, pilot evaluation study was designed to assess the implementation of the pharmacy protocol aimed at improving clinical care and communication between inpatient pharmacists and primary care pharmacists involved in caring for TIA patients. The primary aim was to evaluate the efficacy of the programme by comparing TIA patients receiving care before versus after programme implementation. The specific research question was: did the clinical protocol lead to improvement in hypertension control for TIA patients? The second aim was a process evaluation of programme implementation focused on identifying critical elements that promoted successful adoption and determining which ‘core components’ enhanced programme effectiveness.

METHODS

Study design

We used a parallel mixed method study design.²⁷ Quantitative data were collected through retrospective chart review of electronic medical record (EMR) data on clinical outcomes for patients with TIA who received care before and after the protocol was implemented. To understand context for the intervention, we conducted a prospective evaluation of the perspectives of key clinical staff. The study protocol was approved by the institutional review board and VA Research and Development Committee. The study draws on the Consolidated

Framework for Implementation Research (CFIR)²⁸ to understand the contextual factors that affect how the pharmacy programme was implemented.²⁹ We followed Standards for Quality Improvement Reporting Excellence V.2.0 guidelines.³⁰

Study setting

This study was conducted at a VA Medical Center (VAMC) that delivers inpatient and outpatient healthcare services to approximately 200 000 veterans annually. The VAMC is a teaching hospital affiliated with a university medical school. It is a tertiary facility with medical and surgical intensive care, stepdown, inpatient rehabilitation units; one of the acute care areas is designated as the stroke care unit. Neurology is an admitting service with medical residents involved in inpatient care and consults.

Primary care services are provided through clinics, which are subdivided into patient-aligned care teams (PACT).³¹ A PACT teamlet is composed of a primary care provider (MD or advanced practice nurse), the nurse case manager (registered nurse) and the health technician (licensed practical nurse). Other healthcare professionals are shared between teamlets, such as clinical pharmacists, social workers and health psychologists. The Veterans Affairs (VA) scope of practice defines the clinical pharmacist’s prescriptive authority, routine duties, areas of responsibility and supervision by a physician; importantly, it includes lipid and hypertension management. PACT pharmacists encounter patients after they are seen by a primary care provider at a postdischarge follow-up visit and referred for hypertension, diabetes, hyperlipidaemia or anticoagulation related to atrial fibrillation.

Prior to implementing this intervention, pharmacists who were assigned to an inpatient medical team made medication-related recommendations but did not systematically document the recommendation in the EMR. The standard of care for TIA or stroke patients cared for in the emergency department (ED) and discharged did not routinely involve pharmacists. Communication between the inpatient pharmacist and the PACT pharmacist was infrequent and generally reserved for complex patients. When communication between inpatient and outpatient pharmacists occurred, it was typically informal, through email, phone calls or instant message rather than through cosignature of clinical notes. Delays occurred because patients saw primary care providers within 1–2 weeks of discharge, with pharmacy follow-up 4–8 weeks later.

Description of the intervention

The pharmacy intervention is part of a programme entitled ‘Protocol-guided Rapid Evaluation of Veterans Experiencing New Transient Neurological Symptoms’,³² which seeks to improve care for TIA patients. The intervention addressed medication management for cerebrovascular disease risk factors including: hypertension, hyperlipidaemia, atrial fibrillation, diabetes and tobacco use. The written protocol was iteratively developed and refined by

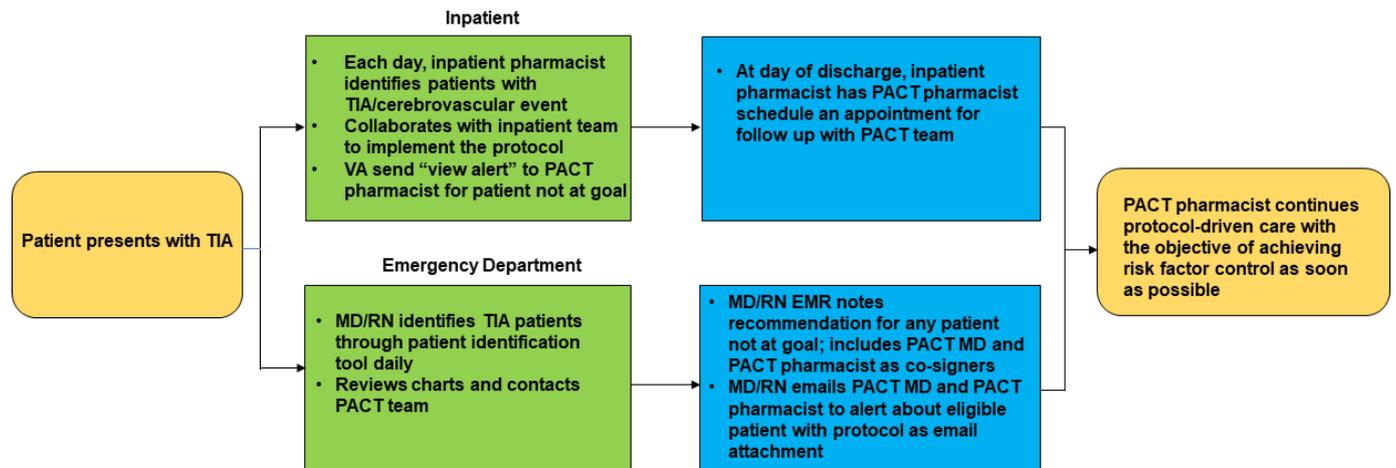


Figure 1 Diagram of protocol for tracking and communication about TIA patients. EMR, electronic medical record; PACT, patient-aligned care teams; RN, registered nurse; TIA, transient ischaemic attacks.

clinical champions from relevant services (ie, pharmacy, endocrinology, cardiology, vascular neurology, internal medicine). Every domain of care included a decision tree with an evidence-based clinical target and recommendations formatted as a table and as a flowchart (see online supplemental appendix A). The intervention sought to improve coordination of care for TIA patients by establishing communication pathways between inpatient and ambulatory care pharmacists. The protocol defined the roles and responsibilities of the ED, inpatient and PACT pharmacists, lists the PACT pharmacist assigned to each primary care team, provides directions on using an online tool for identifying TIA patients in real time and includes a templated TIA Discharge Checklist for documentation (see online supplemental appendix B).

The protocol called for a ‘warm handoff’ between inpatient and PACT teams prior to patient discharge (see figure 1). The inpatient pharmacist used the patient identification tool to identify inpatients with a TIA that were currently admitted or recently discharged and lists the patient’s name, their primary care provider and their PACT pharmacist. The patient identification tool also identified patients who presented to the ED but who were not admitted. The inpatient pharmacist examined the medical record in conjunction with the protocol algorithm for each process of care for which the patient was eligible. The inpatient pharmacist then contacted the PACT pharmacist (generally by secure messaging them or adding them as cosigners to a note; rarely by calling them) with the goal of scheduling an appointment before the patient was discharged. Subsequently, the PACT pharmacist documented their communication in the EMR, scheduled an appointment if one had not already been made before discharge and addressed any further clinical issues (eg, discharging the patient home with a blood pressure cuff).

Data collection, outcomes and analysis

Eligible patients were those with an index TIA seen in the ED or inpatient setting at the VAMC from May 2016

through September 2018. The preimplementation phase was May–December 2016; the implementation phase was from January 2017 to September 2018.

Patient health data

EMR data elements extracted included status of index event, demographic factors and several relevant conditions in the patients’ medical history (including prior stroke or TIA, medications, comorbidities; see table 1). Blood pressure and cholesterol measurements were extracted, along with key processes of care including discharge on high/moderate potency statins, hypertension control, antihypertensive medication intensification, timeliness of antithrombotic prescriptions, anticoagulation for atrial fibrillation, international normalised ratio measured, deep vein thrombosis (DVT) prophylaxis, glycosylated haemoglobin measurement and hypoglycaemic medication intensification. Healthcare utilisation included primary care and neurology visits within 30 and 90 days of discharge. We included incidence of mortality, stroke or TIA within 90 days of discharge.

Outcomes

Two effectiveness measures were evaluated: (1) the primary outcome was the difference in mean systolic blood pressure (SBP) at 90 days post discharge between the preimplementation and postimplementation groups and (2) the secondary outcome was the proportion of eligible patients who were prescribed high or moderate potency statins within 7 days of discharge. These two care processes were selected because they offered the greatest opportunities for improvement and conformed with existing studies.⁵⁶ A secondary hypertension outcome was the change in SBP from the day of presentation to either the inpatient setting or ED, to the average systolic measurement in the 90 days post discharge. Categorical data were presented as percentages (n) and compared across time periods using Fisher’s exact test.

Continuous variables were reported as means with SD or ranges. Means were compared with two sample

Table 1 Baseline characteristics

Patient characteristics	Pre implementation (N=75)	Post implementation (N=61)	P value
Index event			
% Admitted for index event (n)	68.0 (51)	70.5 (43)	0.853
% Weekend presentation (n)	17.3 (13)	21.3 (13)	0.662
Demographics			
Mean age in years (SD)	66.2 (10.3)	67.7 (11.9)	0.444
Median age (range)	66 (39–95)	68 (33–95)	0.342
Race			0.377
% White (n)	81.3 (61)	75.4 (46)	
% Black (n)	14.7 (11)	23.0 (14)	
% Asian (n)	0.0 (0)	0.0 (0)	
% Other (n)	0.0 (0)	0.0 (0)	
% Unknown (n)	4.0 (3)	1.6 (1)	
% Hispanic ethnicity (n)	1.3 (1)	0.0 (0)	1.000
Past medical history			
% Prior transient ischaemic attacks (n)	61.3 (46)	60.7 (37)	1.000
% Prior stroke (n)	18.7 (14)	13.1 (8)	0.484
% Diabetes mellitus (n)	44.0 (33)	36.1 (22)	0.383
% Atrial fibrillation (n)	6.7 (5)	14.8 (9)	0.159
% Myocardial infarction (n)	2.7 (2)	1.6 (1)	1.000
% CABG, PTCA/PCI (n)	1.3 (1)	0.0 (0)	1.000
% Congestive heart failure (n)	10.7 (8)	16.4 (10)	0.446
% Pacemaker or AICD (n)	6.7 (5)	4.9 (3)	0.731
% Valvular heart disease: native or mechanical (n)	1.3 (1)	4.9 (3)	0.325
% CEA, carotid stent (n)	1.3 (1)	0.0 (0)	1.000
% COPD (n)	13.3 (10)	18.0 (11)	0.482
% PVD (n)	10.7 (8)	9.8 (6)	1.000
% Dementia (n)	6.7 (5)	11.5 (7)	0.373
% CKD (n)	14.7 (11)	18.0 (11)	0.644
% Dialysis (n)	1.3 (1)	0.0 (0)	1.000
% Cancer (n)	6.7 (5)	13.1 (8)	0.248
% Hypertension (n)	66.7 (50)	72.1 (44)	0.577
% Hyperlipidaemia (n)	58.7 (44)	67.2 (41)	0.374
% Arrhythmia (n)	5.3 (4)	3.3 (2)	0.691
% Speech deficit (n)	4.0 (3)	9.8 (6)	0.298
% Motor deficit, hemiplegia (n)	6.7 (5)	23.0 (14)	0.011
% Sleep apnea (n)	20.0 (15)	39.3 (24)	0.022
% Alcohol dependence (n)	2.7 (2)	4.9 (3)	0.657
% Depression (n)	14.7 (11)	32.8 (20)	0.014
% Liver disease (n)	2.7 (2)	6.6 (4)	0.408
% History of VTE: deep vein thrombosis, PE (n)	0.0 (0)	4.9 (3)	0.088
% Any major bleeding: emergency department, inpatient admission for bleeding (n)	0.0 (0)	1.6 (1)	0.449
% Intracranial haemorrhage (n)	2.7 (2)	4.9 (3)	0.657
% Migraine (n)	0.0 (0)	4.9 (3)	0.088

Continued

Table 1 Continued

Patient characteristics	Pre implementation (N=75)	Post implementation (N=61)	P value
Baseline medications prior to index event			
% Statin (n)	60.0 (45)	75.4 (46)	0.068
% Aspirin (n)	58.7 (44)	59.0 (36)	1.000
% Warfarin (n)	1.3 (1)	8.2 (5)	0.090
% Anticoagulant (n)	6.7 (5)	18.0 (11)	0.060
% Clopidogrel (n)	6.7 (5)	9.8 (6)	0.541
% Any antithrombotic (n)	64.0 (48)	68.9 (42)	0.589
Mean CHADVASc (SD)	2.8 (1.4)	3.0 (1.4)	0.648
Mean HASBLED (SD)	2.0 (1.2)	2.2 (1.1)	0.242
Charlson: mean±SD	2.6 (2.3)	2.8 (2.6)	0.515
Median Charlson (range)	2 (0–9)	3 (0–14)	0.563
% Smoker (n)	41.3 (31)	21.3 (13)	0.017

AICD, automatic implantable cardioverter-defibrillator ; CABG, coronary artery bypass grafting; CEA, carotid endarterectomy; CHADVASc, score that includes congestive heart failure, hypertension, age >75, diabetes, prior stroke or TIA ; CKD, chronic kidney disease; COPD, chronic obstructive pulmonary disease; HASBLED, Hypertension, Abnormal Renal/Liver Function, Stroke, Bleeding History or Predisposition, Labile INR, Elderly, Drugs/Alcohol Concomitantly; PCI, percutaneous coronary intervention; PCTA, percutaneous transluminal coronary angioplasty; PE, pulmonary embolism; PVD, peripheral vascular disease; VTE, venous thromboembolism .

t-tests while medians were tested using the Wilcoxon rank sum test. Two-sided $p < 0.05$ was considered statistically significant and analyses were performed with SAS Enterprise V.7.13. Multivariable regression was used to adjust for differences in the baseline characteristics of the two groups. This pilot evaluation study was not powered to detect differences in patient outcomes; rather data were collected on all consecutive patients cared for at the medical centre during the pilot implementation phase.

Implementation evaluation

Behavioural change theories were used to establish working hypotheses that could explain how the communication protocol operated as an intervention. Drawn from organisational development theory, the framework of sense-making³³ would suggest when influential leaders endorse new protocol and reframe and model new procedures, clinical staff may consider integrating these new practices into their workflow as they ‘rebalance’ and respond to an intervention that offers a relative advantage.³⁴ Social network theory³⁵ offers evidence that disseminating through existing social networks can aid in implementing new evidence-based programmes. The aim was to examine how existing relationships based on shared training and common scope of practice for inpatient and outpatient pharmacists would affect implementation.

Eleven semistructured interviews were conducted (March 2017 to January 2018). A convenience sample was recruited for a single in-person interview (duration: 30–60 min). This purposive sample included each available provider involved in the pilot: inpatient and

outpatient pharmacists, an ED physician, a neurologist and a nurse. The interview guide focused on key CFIR constructs (domains of intervention characteristics, inner setting and process) and selected implementation outcomes (acceptability, appropriateness, feasibility, fidelity, penetration). Fieldnotes were composed within 24 hours of the interview that summarised key themes and non-verbal behaviour in the interview encounter. Audio-recorded interviews were professionally transcribed. Transcripts were deidentified, checked for accuracy and imported into NVivo V.11 for data management and coding. A team of three analysts carried out an iterative thematic analysis. Open inductive coding in teams of two generated a codebook with definitions and inclusion/exclusion criteria. Refinement of the codebook continued until thematic saturation was reached (eg, no new codes emerged). Subsequently, each analyst separately applied the codes to the full set of interviews and then met to establish consensus on qualitative findings.

Patient and public involvement

The research question was aimed at improving TIA patient outcomes. Patients were not directly involved with the design or analysis of the study, primarily because the intervention is focused on pharmacists. Research results are intended to be disseminated through open access publication.

RESULTS

Overall, 75 patients were included in the pre implementation group, with 61 in the post implementation group. [Table 1](#) describes patient characteristics, medical history

and medication use prior to index event. The majority were on statins and an antithrombotic prior to the index TIA event. The two groups did not differ demographically or in terms of inpatient admission or weekend presentation. There were some between-group differences on elements of medical history (ie, hemiplegia, sleep apnea, depression, history of DVT, and smoking). Except for a higher smoking rate in the preimplementation group, the postimplementation patients had similar or higher comorbidity burden. In both groups, approximately two-thirds of patients were admitted, with a minority presenting on weekends (17.3% pre implementation; 21.3% post implementation).

Table 2 summarises each group in terms of vital signs, processes of care, utilisation of health services and outcomes. Because the intervention was not designed to change hypertension management in the inpatient setting, the primary hypertension measures were 90 days post discharge. The mean SBP at 90 days post discharge was significantly lower in the post implementation period (pre implementation, 133.3 mm Hg (SD 17.8) vs post implementation, 126.8 mm Hg (16.6); $p=0.045$). The change in SBP was greater in the postimplementation period than the pre implementation period (mean difference in differences 9.0, $p=0.029$). After adjustment for differences in the baseline characteristics (in table 1) that were either marginally significant or statistically significant (ie, age, race, current smoker, embolism/DVT, depression, hemiplegia, sleep apnea, baseline anticoagulant, baseline statin and baseline warfarin), the results for both the mean SBP and change in SBP between the groups remained essentially unchanged (see online supplemental appendix C). While not significantly different, prescription of high or moderate potency statins and antihypertensive medication intensification tended to be higher in the postimplementation period. (pre implementation, 66.7% vs post implementation, 77.4%; $p=0.229$). Antithrombotics and DVT prophylaxis were similar across the groups.

Implementation outcomes and contextual factors

Analysis of interviews with front-line clinicians focused on the implementation outcomes of acceptability, appropriateness and feasibility of implementing the protocol. Additional themes that emerged included contextual factors such as culture, learning climate and intervention characteristics. Table 3 summarises participants' perspectives on implementation outcomes and with representative quotations.

Implementation outcomes

Clinicians reported satisfaction with how well the protocol matches with local workflow, emphasising the feasibility of implementation. Pharmacists discussed how the protocol fits with current practices, as one pharmacist (P102) explained: "I think it's pretty straightforward. It very much aligns with our usual job description for those disease states so it hasn't necessarily put any

extra strain on our pharmacists in that department and they're all very familiar with diabetes, hypertension, smoking cessation management." Moreover, the protocol gained wide acceptance and later penetration among inpatient and outpatient pharmacists because it was seen as "very concrete with published evidence" (P101). A pharmacy supervisor (P103) expressed how pharmacy could play a crucial role, "TIAs are these low frequency but high stakes conditions where it seems like it is sort of this invisible role to some degree that pharmacists are playing."

Pharmacists expressed satisfaction with their close involvement in designing the protocol and having their work 'respected'. Pharmacists were unconcerned with additional workload and confident that the processes covered in the protocol would fit into their usual management. Pharmacists reported that use of the protocol had penetrated throughout the PACT teams. They indicated the primary modes of communication was through 'view alerts', which are EMR alerts that must be read. Other modes of communication required EMR cosigning and frequent instant messaging, which was common practice among facility pharmacists.

Context

Key factors that affected how the pilot study was implemented included the specific characteristics of the intervention, the learning climate and culture of the facility. Participants described how the dual format of the protocol in tabular and flowchart presentations made it easier to implement. Further, they described how early involvement in terms of synthesising the evidence and offering feedback on prototypes made them feel uniquely part of the process. Pharmacists appreciated how formal communication process and real-time patient identification tool offered advantage over current, ad-hoc practices. All interviewees emphasised that the medical facility emphasised a culture of quality improvement through reliance on lean techniques,³⁶ and that Quality Improvement (QI) projects were embedded in training programmes for pharmacists. One pharmacist (P108) expressed the appropriateness of the project:

As a department, [we] are trying to figure out: what can we do to help prevent those readmissions, or you know to meet all of those [facility report card] reports? What can we do to not just do what we've been doing for the last 10 years as pharmacists, but how do we step outside the box and look at some of those measures and help improve care for the veterans? (P108)

Another primary care pharmacist described that awareness of protocol was high, but that the low patient load (2–4 patients/month) meant not all pharmacists used the protocol often. She further described both the importance of helping TIA patients with hypertension but the challenges of working across services:

Table 2 Group differences on vital signs, processes of care, utilisation and outcomes

Laboratory and vital signs	Pre Implementation (N=75)	Post Implementation (N=61)	P value
Presentation systolic blood pressure (BP) (mm Hg)			
Mean systolic (SD)	151.2 (25.1)	150.6 (25.4)	0.876
Median systolic (range)	151.5 (106–202)	154 (83–200)	0.982
Presentation diastolic BP			
Mean diastolic mm Hg (SD)	87.1 (13.6)	85.0 (14.5)	0.403
Median diastolic mm Hg (SD)	86.5 (56–120)	85 (52–123)	0.579
Systolic BP 90 days post discharge			
Mean systolic (SD)	133.3 (17.8)	126.8 (16.6)	0.045
Median systolic (range)	133 (98–196)	125.8 (77–186)	0.047
Diastolic BP 90 days post discharge			
Mean diastolic (SD)	77.4 (11.1)	76.3 (10.6)	0.571
Median diastolic (range)	76.5 (59.7–136)	76 (50–108.7)	0.855
Systolic BP change			
Mean change (SD)	15.8 (20.5)	24.8 (23.2)	0.029
Median change (range)	13 (-40–56)	25.3 (-45–75)	0.039
Diastolic BP change			
Mean change (SD)	7.6 (12.0)	9.1 (12.7)	0.526
Median change (range)	7 (-25–37)	9 (-31–35)	0.580
LDL cholesterol during index event or most recent visit within 180 days			
Mean LDL (SD)	94.3 (33.8)	85.2 (33.9)	0.146
Median LDL (SD)	91.6 (44–195.8)	77 (24.8–180)	0.091
Processes of care			
% High/moderate potency statin (n)	66.7 (46)	77.4 (41)	0.229
% Discharged on statin (n)	75.4 (52)	74.5 (38)	1.000
% Hypertension control (n)	68.4 (39)	79.6 (39)	0.269
% Antihypertensive medication intensification (n)	25.0 (6)	44.0 (11)	0.232
% Antithrombotic day 2 (n)	91.9 (68)	96.6 (57)	0.300
% Anticoagulation for atrial fibrillation (n)	100.0 (5)	100.0 (8)	
% International normalised ratio measured (n)	100.0 (1)	75.0 (3)	1.000
% Deep vein thrombosis prophylaxis (n)	94.7 (18)	100.0 (18)	1.000
% Glycosylated haemoglobin measurement (n)	97.1 (33)	95.5 (21)	1.000
% Hypoglycaemic medication intensification (n)	33.3 (2)	80.0 (4)	0.242
Healthcare utilisation			
% Primary care visit in 30 days post discharge (n)	54.7 (41)	62.3 (38)	0.388
% Primary care visit in 90 days post discharge (n)	74.7 (56)	80.3 (49)	0.539
% Neurology visit in 30 days post discharge (n)	16.0 (12)	21.3 (13)	0.506
% Neurology visit in 90 days post discharge (n)	57.3 (43)	52.5 (32)	0.606
% NEXUS* clinic visit in 30 days post discharge (n)	70.7 (53)	83.6 (51)	0.104
% NEXUS clinic visit in 90 days post discharge (n)	90.7 (68)	95.1 (58)	0.511
Outcomes			
% 90-day mortality rate (n)	0.0 (0)	1.6 (1)	0.449
% 90-day recurrent stroke rate (n)	9.3 (7)	5.0 (3)	0.511
% 90-day recurrent TIA rate (n)	2.7 (2)	1.7 (1)	1.000
% 90-day recurrent stroke or TIA rate (n)	10.7 (8)	6.7 (4)	0.548

Continued

Table 2 Continued

Laboratory and vital signs	Pre Implementation (N=75)	Post Implementation (N=61)	P value
*NEXUS visits are defined as any encounter in primary care, specialty care, or mental health clinic. LDL, low-density lipoprotein (cholesterol); TIA, transient ischaemic attacks.			

Table 3 Qualitative evidence on selected implementation outcomes and contextual factors

Implementation outcomes ²⁹ and contextual factors	Exemplar quotations
Appropriateness/satisfaction <ul style="list-style-type: none"> ▶ Front-line staff expressed satisfaction that protocol had minimal effect on workload and fit scope of practice ▶ Pharmacists appreciated how the pilot study enabled them to improve patient care and collaborate ▶ Pharmacists were motivated that structured communication led to improvements in patient outcomes during early phase of pilot 	<p>‘There’s plenty of availability in our clinics to do (hand-offs), and since the management of these risk factors is already part of our scope; that’s easy to add in’ (P102)</p> <p>‘We’re (pharmacy) kind of well-established throughout the facility so (implementing the protocol) has been basically a seamless transition.’ (P102)</p> <p>‘This was a really good fit with some initiatives that we were trying to kind of break into. Historically, acute care pharmacies and the ambulatory care pharmacists were kind of in silos. Over time, as people start to recognise that these are more integrated activities than what people think, we were looking for opportunities to develop transition in care opportunities.’ (P103)</p> <p>‘today the patient I said I saw was really exciting, because his last A1C was 10.8, we want less than 7, and today it was 7.7, so he was within like 3 months, so I was like ‘okay so this is a really good referral process’ (P108)</p>
Adoption/feasibility <ul style="list-style-type: none"> ▶ The protocol is an evidence-based tool to support recommendations ▶ A relatively low volume of TIA patients makes implementation feasible ▶ A change in Veterans Affairs policy requiring medical support assistants to schedule patient visits forced pharmacists to adapt protocol 	<p>‘As far as like implementing the protocol, a lot of this stuff it’s kind of how we use it is more of just kind of more an evidence based tool that we can use... It’s utilising the protocol as more evidence that we can use to support any recommendations that we make’ (P101)</p> <p>‘know right now, (the protocol implementation is) not been a big deal. It’s very easy to accommodate that... You know I get one or two people on a week that I call and it’s not too bad’ (P103)</p> <p>‘...my initial thoughts is that now pharmacists no longer have scheduling capability, so we rely on other people to schedule our appointments’ (P108)</p>
Fidelity <ul style="list-style-type: none"> ▶ Pharmacists generally have followed guidelines through ‘flowmaps’ and tables according to intended protocol in figure 1 ▶ Some providers have followed up on recommendations with direct communication on blood pressure management to ensure patient care 	<p>‘(INPATIENT PHARMACIST) is using the TIA tool to identify patients, especially inpatients who may have had a TIA. He is either reaching out to (hits table) the primary care pharmacist or reaching out to the primary pharmacist on the inpatient team... to get the patient scheduled for an appointment before discharge. That’s our goal.’ (P102)</p> <p>‘She wasn’t able to find a pharmacist because the (community-based outpatient clinics) don’t have a pharmacist assigned to them like the outpatient teams here, and so I made a call to the nurse there to try to find out...they were supposed to pick up a blood pressure cuff, and it wasn’t clear to me from the consult or the notes whether that had occurred, and this nurse also had done a post follow-up call, and so when I asked her about it ... she said that she would call the patient again’ (P106)</p>
Inner Setting Factors <ul style="list-style-type: none"> ▶ Learning climate: pharmacists tend to be current with recent evidence-based medicine, receive Quality Improvement training have patient communication and motivational interviewing incorporated into their training ▶ Culture: the medical facility promotes an ethos of continuous quality improvement across services 	<p>‘We embrace the “Lean” model. I think people are very accustomed to those kinds of things. Acute care pharmacists are probably a little more nimble than the ambulatory care pharmacists and just because things in the acute care world change every day.’ (P103)</p> <p>‘(They) presented compelling data ... ‘You know, this is the patient population that we’re missing.’ ... We do a lot of process improvement type projects in our department. It’s something that is kind of ingrained into all of us in training.’ (P101)</p>
Intervention characteristics <ul style="list-style-type: none"> ▶ Design quality and packaging and source of intervention: appreciate the range of presentations (algorithm vs table) ▶ Intervention source participants discussed their involvement in designing the protocol, viewing it as internally developed and pilot tested ▶ Evidence strength and quality ▶ Relative advantage: compared with usual care, wide recognition that patient tracking tool enables identification of on-site patients 	<p>‘I feel really proud about the protocol, even though my part was small. It was a really good collaborative effort, and I learnt a lot from the way that (PI) approached it, and again, it was very I guess encouraging to see (laughter) a discipline like pharmacy be ready to just jump in on that.’ (P106)</p> <p>‘I think we were surprised that people thought that we were the group that people thought would be helpful in this ... And it was surprised in a good way, not a bad way... like, well, we must be doing something right if they think that we would do a good job at doing this.’ (P108)</p> <p>‘It all looked very well researched and very literature backed--it’s all very concrete with published evidence. So I think from that standpoint, it’s gone well.’ (P101)</p> <p>‘The real key to it working is that real time report of patients that are in the hospital, and that’s always been kind of a difficult thing.’ (P106)</p>
TIA, transient ischaemic attacks.	

I think it seems like a good idea, catching those patients, because I have one right now I just started following, and her blood pressure's still high. She's been admitted to the hospital on the outside multiple times, so trying to catch that seems like a really good thing if we can catch it ... It's hard to implement things across multiple avenues of the hospital. (P111)

During active implementation, a VA-wide policy change occurred that stipulated that medical support assistants must schedule outpatient appointments. This external change technically prevented pharmacists from following the protocol, but as one pharmacist described, they continued to attempt to call patients on the phone to discuss treatment.

DISCUSSION

This study adds to the literature the importance of pharmacists in treating vascular disease and hypertension.^{18 25 37} Results suggest that this pilot clinical programme focused on deploying pharmacists to provide medication management for patients with TIA lead to improved hypertension control. These results align with other studies in hypertension and hyperlipidaemia management where the timely addition of a pharmacist within a team-based care model is associated with significant improvement in clinical outcomes.^{37 38} Several systematic reviews confirm the efficacy of the addition of a pharmacist to team-based care in conditions such as diabetes, hypertension and hyperlipidaemia.^{39–41}

Few prior studies about pharmacist care for vascular disease offer a detailed evaluation of how contextual elements may interact during programme implementation that includes clinicians' perspective as well as data on clinical effectiveness. Evaluation of qualitative data on implementation indicated that front-line clinicians and leadership found the programme to be an appropriate, feasible and efficient use of existing resources. Due to shared professional norms and common training experience, inpatient and primary care pharmacists are well-positioned within local social networks to communicate in a timely, accurate way about TIA patients as they transition through the hospital and into the outpatient setting. The standardised procedures enabled improved consensus of treatment and monitoring through co-signing of electronic health records, real-time messaging and the scheduling of follow-up visits during or immediately after hospitalisation.

The capability to detect at-risk patients in near-real time is a welcome development for conditions such as TIA that require rapid identification and treatment. However, distinct challenges remain with using information not documented in the EMR or related technological tools including the challenge of recording decision-making that takes place verbally or through other information channels.⁴² Evidence suggests that deliberate action may be necessary to effectively track patients as they transition through hospital services, a practice that has been

labelled 'chart stalking'.⁴³ In this pilot programme, designated clinicians (inpatient pharmacist, internist, nurse, all with experience working with the neurology service) closely monitored all admitted TIA patients during and after hospital discharge.

The team sought to improve early post-TIA management in order to improve outcomes assessed in the 90-day postevent period in order to promote guideline-based medication prescription as soon as possible after the index-TIA event and to provide continuity in care as patients transitioned from the ED or inpatient setting into the outpatient setting. The two key processes of care varied in terms of the time period over which they were assessed: SBP at 90 days post discharge, and the prescription of high or moderate potency statins within 7 days of discharge. The blood pressure metric was assessed later post TIA for two main reasons: (a) clinical concerns about blood pressure lowering in the acute event period are reflected in current guidelines which emphasise getting patients to goal blood pressure only after the acute event period and (b) for patients with poorly controlled blood pressure post discharge, stepwise approaches to increasing antihypertensive intensity require some time to be implemented and to be reflected in clinic-based blood pressure measurements. In other words, the goal of the programme—with regard to hypertension management—was to meet goal blood pressure targets as quickly as possible post discharge. Given that primary care pharmacy visits are often conducted via telephone, the intention was for the pharmacists to engage with patients in the postdischarge period. However, only clinic-based blood pressure measurements are considered as 'vital signs' within the VA data systems. Therefore, the process measure was assessed over the 90-day period allowing patients time to return for follow-up assessments.

Although there was an observed improvement in SBP in the 90 days post discharge after implementation of the programme, a statistically significant change in the prescription of guideline-concordant high or moderate potency statins at discharge was not observed. To observe significant changes, 138 patients per group would have been needed to see a difference in rates between 65% and 80%. Most TIA patients were on a low-potency statin prior to the index event and it may have been that clinical inertia (not wanting to change an existing medication)⁴⁴ or patient preferences (eg, wanting to stay on the medication that they perceived was 'working' for them) contributed to a lack of a statistically significant increase in the proportion of patients who received high/moderate potency statins. Clinical inertia is well documented with physician providers but less understood with pharmacists. In addition, a reluctance to prescribe statins for patients over 75 years, which was typically clinical decision based on assessment of risks and benefits may have contributed to the observed results.

There were several limitations in this single site quality improvement pilot. First, a relatively small sample size of patients as well as the limited number of clinicians

working in this area limit the ability to make generalizable claims about these findings. Second, this facility had a well-development culture of quality improvement and infrastructure to support cerebrovascular care, therefore findings may not extend to settings with different quality improvement cultures. Third, observational design limits inferences about causal relationships outcomes and pharmacist behaviour involved in the intervention. Fourth, although age, blood pressure and history of diabetes were available on all patients, the ABCD2 (age, blood pressure, clinical features, duration, diabetes) score could not be calculated because clinical features and symptom duration were not available in the electronic health record data. Finally, large artery atherosclerotic aetiology and capsular warning syndrome have been associated with increased risk of early recurrence among patients with TIA⁴⁵; however, our dataset did not include event aetiology. Given that risk factor management may play a differential role based on event type (eg, hypertension management among patients with lacunar events), future research should explicitly examine the differential benefits of medical management among TIA patients with varying event aetiologies.

Early participation in programme development and leadership involvement contributed to wide penetration in outpatient clinics throughout the facility, demonstrating how clinical pharmacists may play an increasing role in treating low frequency, high-stakes cerebrovascular events where early treatment and follow-up are critical in improving outcomes.

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Contributors All authors made significant contributions to the manuscript. NR, TMD, AJP, LM and DMB analysed and interpreted data. NR and DMB drafted and revised the manuscript and prepared tables and figures with TMD, AJP, LM, DMB, BH and AJZ. CK, BF, AK, AB, JF, AZ, TMD and DMB made important intellectual contributions in the study design and in feedback on results. DMB is the guarantor of the article. All authors have read and gave final approval of the version submitted for publication.

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Appendix A. Pharmacy Protocol and Algorithm for Veterans with TIA and Stroke



PREVENT
Protocol-guided Rapid Evaluation of Veterans
Experiencing New Transient Neurological Symptoms

Pharmacy Protocol for Veterans with TIA and Stroke

SETTING	CLINICAL DOMAIN	GOAL	PAGE
INPATIENT & OUTPATIENT	HYPERTENSION	Initiate antihypertensive medications after the first several days and target a goal of <130/80 mm Hg	4
	HYPERLIPIDEMIA	High or moderate potency statin initiated promptly after presentation	8
	ANTITHROMBOTIC	Antiplatelet or anticoagulant therapy initiated promptly after presentation	11
	ATRIAL FIBRILLATION	Anticoagulation for atrial fibrillation per AHA/ASA guidelines	14
	DIABETES	Medication intensification and lifestyle modification to achieve target HbA1c per ADA guidelines	18
	TOBACCO	Offer nicotine replacement therapy	20
IN-PATIENT ONLY	DVT PROPHYLAXIS	Initiated DVT prophylaxis by the end of the second hospital day	22

THE HIGHEST RISK PERIOD AFTER A TRANSIENT ISCHEMIC ATTACK OR ISCHEMIC STROKE IS THE FIRST MONTH. INTERVENTIONS WHICH ADDRESS VASCULAR RISK FACTORS EARLY AFTER A TIA/STROKE HAVE BEEN SHOWN TO REDUCE THE RISK OF RECURRENT VASCULAR EVENTS (STROKE, MI, DEATH) BY OVER 70%! **THEREFORE, THE GOAL IS TO ACHIEVE TARGET VALUES AS SOON AS POSSIBLE AFTER THE CEREBROVASCULAR EVENT.**

ROLE OF INPATIENT PHARMACISTS AND PACT PHARMACISTS

Although patients with TIA and stroke can present to the facility in many ways (e.g., through the Emergency Department, new events occurring while a patient is admitted for other reasons, etc.), this clinical program was developed with the following clinical flow in mind.

Pharmacy staff who are working in the in-patient setting:

1. **Identify** Veterans with a TIA or ischemic stroke. The patient identification tool that accompanies this protocol lists the patient's name, their primary care provider and their team: this information should facilitate the identification of the patient as well as the PACT pharmacist for that patient. *Please see page 24 for access to the patient identification tool.*
2. **Implement** the clinical program in collaboration with the rest of the in-patient care team. The goal is to provide guideline-concordant care as soon as possible after admission to eligible patients.
3. **Alert** the PACT pharmacist early after admission that the patient is likely to require timely follow-up care. The goal is to ensure that patients who need timely PACT pharmacist follow-up should have that appointment already made prior to discharge (seeking to avoid delays that may occur if patients are discharged with a plan for a visit but without having a specific date/time assigned). Having the PACT pharmacist co-sign an addendum to an in-patient note is the preferred mechanism for this communication.

Pharmacy staff who are working with PACT teams:

4. **Acknowledge** the hand-off from the in-patient pharmacy staff and specifically identify the outstanding clinical issues that require follow-up.
5. **Schedule** the patient for an outpatient PACT pharmacist appointment and communicate this appointment information to the inpatient team to ensure that the patient is aware of this appointment.
6. **Documentation:** *please see page 26 for use of the template to document your work.*

PHARMACY PROGRAM ROLES AND RESPONSIBILITIES

PATIENT IS IN THE IN-PATIENT SETTING

IN-PATIENT PHARMACIST

- Identify patients with TIA and ischemic stroke
- Collaborate with in-patient clinical team to implement protocol
- VA-view alert PACT-pharmacist for any patient not at goal as early as possible during hospital stay

PACT-PHARMACIST

- Schedule visit with patient so that appointment can be communicated to patient at the time of discharge

ON THE DAY OF HOSPITAL DISCHARGE

- Patient receives appointment for follow-up with PACT-pharmacist

THE POST-DISCHARGE PERIOD

- PACT-pharmacist continues protocol-driven care with objective of achieving risk factor control as soon as possible after index TIA or stroke event

Primary Care Team	PACT- Pharmacist
Blue (Berhane, Singh, Bravata, Shah, Yeary)	Amy Boldt
Blue (Gudeman, Gagliardi, Norville, Weiner, Pannu, Kroenke)	Breanne Fleming or Audrey Andres
Gold	Nicole Curry
Green	Darin Ramsey
Indy West	Sarah Needham
Purple (Kalia, Gupta, Lynch, Govani, Soltow, Haggstrom)	Susan Bex
Purple (Lin, Bolla, Golla, Bastian, Bair, Idahosa, Subramanian)	Ashley Berkeley
STICC/OEF/OIF	Kelly Kyrouac

HYPERTENSION

ASSESSMENT	SITUATIONS	POSSIBLE ACTIONS	
Question 1: Did patient have evidence of well-controlled blood pressure in the 6-12 months prior to the TIA/minor stroke?	Generally BP <130/80 mm Hg	Go to Question 2	
	Generally BP ≥130/80 mm Hg	Medication non-adherence	Usual medication non-adherence protocol
		Clinical inertia (e.g., BP ≥130/80 mm Hg without change in regimen)	<ul style="list-style-type: none"> Consider antihypertensive medication intensification <u>AND</u> Ensure follow-up with PACT pharmacist within 2 weeks of discharge who should manage to goal of <130/80 mm Hg
	Severe disease (e.g., ≥3 antihypertensive medications one of which is a diuretic)	<ul style="list-style-type: none"> Consider hypertension clinic consultation (If stage 4 or 5 CKD referral to renal otherwise referral to endocrine) <u>AND</u> Consider evaluation for secondary hypertension 	
No data		Provide home BP cuff if patient did not have one	
Question 2: Has the patient had well-controlled blood pressure during the inpatient period but after the first day after symptom onset? (Focusing on the most recent blood pressure values) *	Generally BP <130/80 mm Hg	Continue current regimen into the outpatient setting	
	Generally BP ≥130/80 mm Hg	Go to Question 3	
Question 3: Were the usual outpatient antihypertensive medications held during the inpatient period?	YES	Consider restarting usual antihypertensive medications after the first 72 hours for patients who have a preexisting hypertension diagnosis and who are neurologically stable	
	NO	<ul style="list-style-type: none"> Consider antihypertensive medication intensification <u>AND</u> Ensure adequate follow-up with PACT pharmacist 	
Question 4: Was the blood pressure at goal (<130/80 mmHg) upon discharge?	YES	Continue current regimen	
	NO	<ul style="list-style-type: none"> Consider antihypertensive medication intensification <u>AND</u> Ensure follow-up with PACT pharmacist within 2 weeks of discharge who should manage to goal of <130/80 mm Hg <u>AND</u> Provide blood pressure cuff for home measurement if needed 	
Question 5: Was the blood pressure at goal (<130/80 mmHg) after discharge?	YES	Continue current regimen	
	NO	<ul style="list-style-type: none"> Consider antihypertensive medication intensification Consider medication non-adherence If severe disease (e.g., ≥3 antihypertensive medications one of which is a diuretic): consider evaluation for secondary hypertension <u>AND</u> hypertension clinic consultation (if stage 4 or 5 CKD referral to renal otherwise referral to endocrine) Consider nutrition consultation Provide blood pressure cuff for home measurement if needed 	

HYPERTENSION INFORMATION

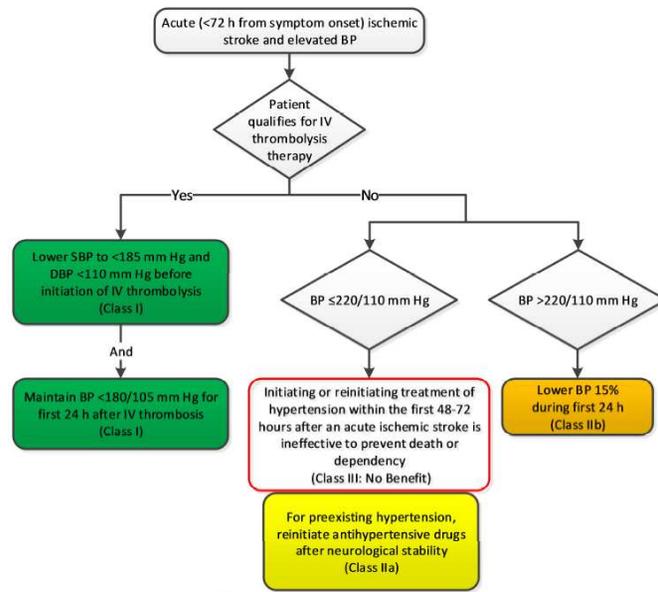
Importance of Hypertension Control for Patients with TIA: According to the AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ “treatment of hypertension is possibly the most important intervention for secondary prevention of ischemic stroke.” This statement is made on the robust evidence which demonstrates that hypertension is very common, and that lowering blood pressure reduces stroke risk. Hypertension is present in approximately 70-75% of patients with TIA and ischemic stroke. A meta-analysis of 10 trials of anti-hypertensive medications demonstrated a significant reduction in the risk of recurrent stroke (0.78, 95%CI 0.68-0.90). Larger reductions in systolic blood pressure tended to be associated with greater reduction in risk of recurrent stroke. Note: poorly controlled hypertension and diabetes are common causes of lacunar cerebrovascular events, therefore, patients identified as having a lacunar event should have specific attention paid to these two cerebrovascular risk factors.

Evolution of the Recommendations and the Current Goal of <130/80 mmHg: The 2014 AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ recommended targeting a goal of <140/90 mm Hg. The 2014 JNC8² guideline recommended pharmacologic treatment for $\geq 150/90$ in the “general population” and included the following language in their report: “the panel was unable to reach unanimity on the recommendation of a goal SBP of lower than 150 mm Hg in high-risk groups, such as black persons, those with CVD including stroke, and those with multiple risk factors.” The evidence supporting the 140/90 mm Hg target for high risk patients is based on the data that vascular risk increases with increasing age.³ The VA Evidence Synthesis report found that for patients with TIA or stroke, pooled analyses of two trials found that targeting systolic blood pressures below 130-140 mmHg compared to higher targets reduced recurrent stroke and cardiovascular events.^{4,5}

Most recently, the 2017 ACC/AHA Guidelines for the Prevention, Detection, Evaluation, and Management of High Blood Pressure in Adults⁶ recommended a goal of <130/80 mm Hg for patients who are at least 72 hours after ischemic stroke or TIA.⁶ This recent guideline recommends a target of <130/80 mg for hypertension control but also emphasizes the importance of measuring blood pressure properly (after a period of rest, etc...) and focusing on both lifestyle modification and medication management.⁶

***Permissive Hypertension:** according to the AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ the benefits of treating hypertension within 24 hours of neurological symptom onset are uncertain but restarting antihypertensive therapy is reasonable after the first 24 hours

Figure 8. Management of Hypertension in Patients With Acute Ischemic Stroke



for patients who have preexisting hypertension and who are neurologically stable. When to resume the outpatient antihypertensive regimen is a topic of some clinical controversy. The 2013 AHA/ASA Guidelines for the Early Management of Patients with Acute Ischemic Stroke described an approach to hypertension management in the acute stroke period with specific suggestions regarding treatment to reduce the blood pressure for patients receiving thrombolytic therapy and for patients with a blood pressure of >220/120 mm Hg during the first 24 hours after stroke onset. For other patients the guidelines state: “It is reasonable to temporarily discontinue or reduce (to prevent the rare occurrence of antihypertensive withdrawal syndrome, primarily seen in β -blocker discontinuation) premonitory antihypertensive medications at the onset of acute ischemic stroke, because swallowing is often impaired, and responses to the medications may be less predictable during the acute stress. The optimal time after the onset of acute ischemic stroke to restart or start long-term antihypertensive therapy has not been established. The optimal time may depend on various patient and stroke characteristics. Nonetheless, it is reasonable to initiate long-term antihypertensive therapy after the initial 24 hours from stroke onset in most patients.”⁷

The 2017 ACC/AHA Guidelines for the Prevention, Detection, Evaluation, and Management of High Blood Pressure in Adults⁶ recommends the approach depicted in Figure 8 (taken from page 113 of the guideline statement) for patients with acute ischemic stroke.⁶ This, the most recent of the national guideline statements, identifies the first 48-72

hours after symptom onset as the acute period during which blood pressures of $\leq 220/110$ mm Hg should be watched without initiation of anti-hypertensive medications (red box in Figure 8).

Medication Classes: according to the AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ the available data indicate that diuretics or the combination of diuretics and an ACEI is useful.

HYPERTENSION

Did patient have evidence of well-controlled blood pressure in the 6-12 months prior to the TIA/minor stroke?

Generally BP < 130/80 mm Hg

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Generally BP ≥ 130/80 Hg

No Data

Medication non-adherence

Clinical inertia (e.g., BP ≥ 130/80 mm Hg without change in regimen)

Severe disease (e.g., ≥3 antihypertensive medications one of which is a diuretic)

Usual medication non-adherence protocol

- Consider antihypertensive medication intensification AND
- Ensure timely follow-up with PACT pharmacist who should manage goal of <130/80 mm Hg

- Consider hypertension clinic consultation (If stage 4 or 5 CKD referral to renal otherwise referral to endocrine) AND
- Consider evaluation for secondary hypertension

Provide home BP cuff if patient did not have one

Has the patient had well-controlled blood pressure during the inpatient period but after the first day after symptom onset? (Focusing on the most recent blood pressure values)

Generally BP < 130/80 mm Hg

Generally BP ≥ 130/80 mm Hg

Continue current regimen into the outpatient setting

Were the usual outpatient antihypertensive medications held during the inpatient period?

Consider restarting usual antihypertensive medications after the first 24 hours for patients who have preexisting hypertension and who are neurologically stable

YES

NO

- Consider antihypertensive medication intensification AND
- Ensure adequate follow-up with PACT pharmacist

Was the blood pressure at goal (<130/80 mmHg) upon discharge?

YES

NO

Continue current regimen

- Consider antihypertensive medication intensification AND
- Ensure follow-up with PACT pharmacist within 2 weeks of discharge who should manage to goal of <130/80 mmHg AND
- Provide blood pressure cuff for home measurement if needed

Was the blood pressure at goal (<130/80 mmHg) after discharge?

YES

NO

Continue current regimen

- Consider antihypertensive medication intensification
- Consider medication non-adherence
- If severe disease (e.g., ≥3 antihypertensive medications one of which is a diuretic); consider evaluation for secondary hypertension AND hypertension clinic consultation (if stage 4 or 5 CKD referral to renal otherwise referral to endocrine)
- Consider nutrition consultation
- Provide blood pressure cuff for home measurement if needed

Rattray N, et al. *BMJ Open Qual* 2022; 11:e001863. doi: 10.1136/bmjopen-2022-001863

HYPERLIPIDEMIA

ASSESSMENT	SITUATIONS		POSSIBLE ACTIONS
Question 1: Was the patient on a statin prior to the TIA event?	NO		Go to Question 2
	YES	Evidence that the LDL had been reduced by $\geq 50\%$	Go to Question 2
		No evidence that the LDL had been reduced by $\geq 50\%$	Based on patient specific factors, consider increasing statin dose if not already on high-intensity therapy
Question 2: What is the patient's age and clinical history?	≤ 75 years	No prior history of intolerance	High-intensity statin and lifestyle modification
		Prior intolerance to high-intensity statin	Moderate-intensity statin and lifestyle modification
		Prior intolerance to moderate-intensity statin	Low-intensity statin and lifestyle modification
		Prior intolerance to low-intensity statin	<ul style="list-style-type: none"> • Document statin intolerance in medical record, * <u>AND</u> • Consider non-statin cholesterol lowering therapy, <u>AND</u> • Emphasize lifestyle modification, <u>AND</u> • Consider nutrition consultation, <u>AND</u> • Consider endocrine consultation
	>75 years; ESRD; LDL ≤ 40 mg/dl; intracranial hemorrhage; or comorbidities or medications that increase the risk of high-intensity statin therapy	No prior history of intolerance	Moderate-intensity statin and lifestyle modification
		Prior intolerance to moderate-intensity statin	Low-intensity statin and lifestyle modification
		Prior intolerance to low-intensity statin	<ul style="list-style-type: none"> • Document statin intolerance in medical record, * <u>AND</u> • Consider non-statin cholesterol lowering therapy, <u>AND</u> • Emphasize lifestyle modification, <u>AND</u> • Consider nutrition consultation, <u>AND</u> • Consider endocrine consultation
Question 3: Is a new statin or a change in statin dose being ordered?	NO		--
	YES		<ul style="list-style-type: none"> • Consider obtaining baseline fasting lipid panel and liver enzyme panel, <u>AND</u> • Ensure follow-up with PACT pharmacist in approximately 8-12 weeks

HYPERLIPIDEMIA INFORMATION

Guideline Recommendations for Statin Therapy after a TIA: The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ recommends statin therapy with intensive lipid-lowering effects for patients with ischemic stroke and TIA of presumed atherosclerotic origin and an LDL level ≥ 100 mg/dl. The 2013 ACC/AHA Guideline on the Treatment of Blood Cholesterol to Reduce Atherosclerotic Cardiovascular Risk in Adults⁸ recommends statin therapy for patients with clinical ASCVD (acute coronary syndrome, MI, stable or unstable angina, coronary or other arterial revascularization, stroke, TIA, or peripheral arterial disease of atherosclerotic origin).

***Statin Intolerance:** For patients with statin-associated muscle symptoms, document the specific symptoms and their history, including muscle groups affected and whether symptoms resolved with discontinuation of the statin. Look for recent medication changes or recent increase in physical activity that may have precipitated the symptoms. Statins should be held for at least 4 weeks before trying a new statin. Patients with statin-associated muscle symptoms should be educated on the benefits of statins. One definition of statin associated muscle symptoms is consistent symptoms on at least 3 different statins.⁹ Patients who do not tolerate 3 statins may be referred to the Endocrine Service.

Statin-intensity categories: The 2013 ACC/AHA Guideline on the Treatment of Blood Cholesterol to Reduce Atherosclerotic

High-Intensity Statin Therapy	Moderate-Intensity Statin Therapy	Low-Intensity Statin Therapy
Daily dose lowers LDL-C on average, by approximately $\geq 50\%$	Daily dose lowers LDL-C on average, by approximately 30% to $< 50\%$	Daily dose lowers LDL-C on average, by $< 30\%$
Atorvastatin (40[†])–80 mg Rosuvastatin 20 (40) mg	Atorvastatin 10 (20) mg Rosuvastatin (5) 10 mg Simvastatin 20–40 mg[‡] Pravastatin 40 (80) mg Lovastatin 40 mg <i>Fluvastatin XL 80 mg</i> Fluvastatin 40 mg bid <i>Pitavastatin 2–4 mg</i>	<i>Simvastatin 10 mg</i> Pravastatin 10–20 mg Lovastatin 20 mg <i>Fluvastatin 20–40 mg</i> <i>Pitavastatin 1 mg</i>

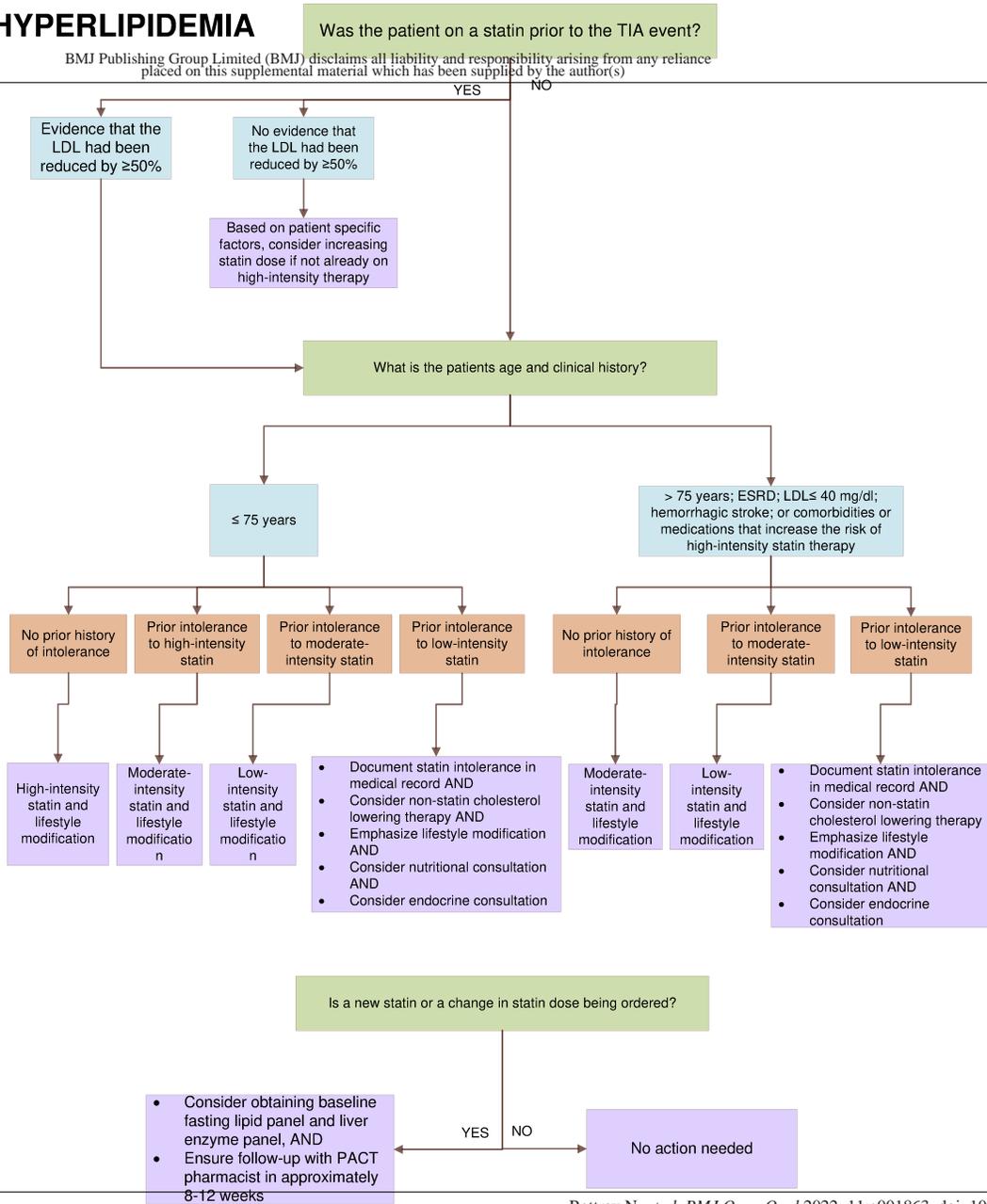
Cardiovascular Risk in Adults⁸ describes the evidence for classification of statin intensity “high-intensity statin therapy on average lowers LDL-C by approximately $\geq 50\%$, moderate-intensity statin therapy on average lowers LDL-C by approximately 30% to $< 50\%$, and lower-intensity statin therapy lowers LDL-C by $< 30\%$.” The table is taken directly from the

guideline document.⁸

Clinical uncertainty exists for the rare patients with an isolated cardioembolic event with no other indication for statin therapy and with a low LDL. Clinical uncertainty also exists for patients with a history of intracranial hemorrhage because of higher risk of hemorrhagic stroke with statin therapy.¹

HYPERLIPIDEMIA

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ANTITHROMBOTIC THERAPY: (ANTI-PLATELET OR ANTICOAGULANT AGENT)

ASSESSMENT	SITUATIONS	POSSIBLE ACTIONS
Question 1: Is patient on antiplatelet agent?	YES	Continue antiplatelet agent Clinical decision making required regarding: <ul style="list-style-type: none"> • Aspirin dosing* • 90-days of dual anti-platelet therapy for patients with recent stroke or TIA* in which case the stop date for the dual therapy should be documented • Management of patients on concomitant clopidogrel and PPI
	NO	Go to Question 2
Question 2: Is patient on an anticoagulant?	YES	Clinical decision making required regarding risks/benefits of anti-platelet therapy in addition to anticoagulant therapy for patients after acute coronary syndrome or stent placement [§]
	NO	<ul style="list-style-type: none"> • Begin anti-platelet agent as soon as possible after presentation for index TIA • For patients who are being started on anticoagulant therapy, please see page 12 for a discussion of anticoagulation therapy and see below[§] regarding clinical decision making for special circumstances relevant to dual antiplatelet and anticoagulant therapy
Excluded Populations: <ul style="list-style-type: none"> • Comfort measures only • Patients with IV OR IA thrombolytic (t-PA) therapy require special consideration for their anticoagulant and antiplatelet management 		

ANTITHROMBOTIC (ANTIPLATELET OR ANTICOAGULANT) MEDICATION INFORMATION

***Aspirin dosing:** The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ recommends the following:

- Aspirin (50-325 mg/d) monotherapy or the combination of aspirin 25 mg and extended-release dipyridamole 200 mg twice a day is indicated as initial therapy after TIA or ischemic stroke for prevention of future stroke;
- Clopidogrel 75 mg/day is a reasonable option for secondary prevention of stroke in place of aspirin or combination aspirin/dipyridamole (including for patients who are allergic to aspirin);
- For patients with a stroke or TIA caused by 50% to 99% stenosis of a major intracranial artery: aspirin 325 mg/day;
- For patients with a stroke or TIA within the prior 30 days, the addition of clopidogrel 75 mg/d to aspirin with initiation within 24 hours of symptom onset and continuation for 90 days might be considered. The combination of aspirin and clopidogrel, when initiated days to years after a minor stroke or TIA and continued for 2 to 3 years, increases the risk of hemorrhage relative to either agent alone and is not recommended for routine long-term secondary prevention after ischemic stroke or TIA.

Changing anti-platelet agents: It is a common practice to change the antiplatelet agent for patients who have a TIA or stroke while taking a given anti-platelet medication. The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ states that “Although alternative antiplatelet agents are often considered, no single agent or combination has been adequately studied in patients who have had an event while receiving aspirin.”

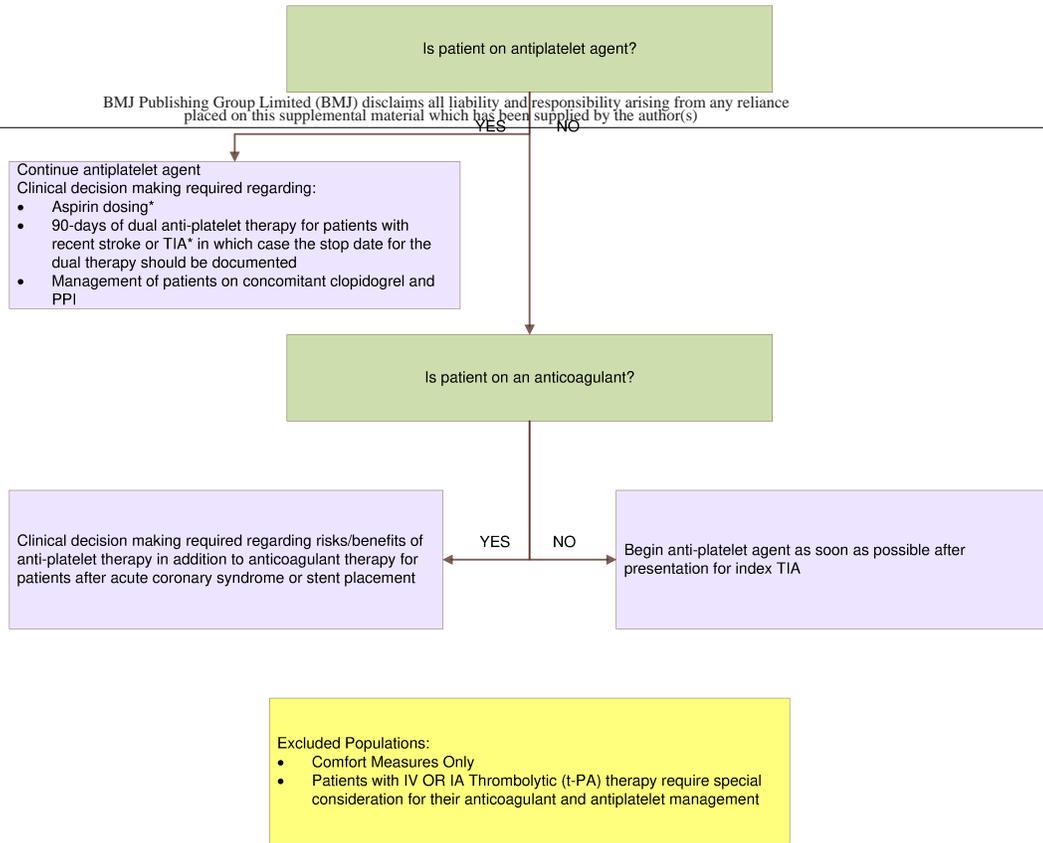
§Anti-platelet agents in combination with Anticoagulation medications: The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ states that for patients with ischemic stroke or TIA, atrial fibrillation and coronary artery disease, the usefulness of adding antiplatelet therapy to vitamin K antagonist therapy is uncertain for purposes of reducing the risk of ischemic cardiovascular and cerebrovascular events. Unstable angina and coronary artery stenting represent special circumstances in which management may warrant combination therapy.

This process of care is one of the Joint Commission Stroke Measures details of which can be found here:

<https://manual.jointcommission.org/releases/TJC2016A/DataElem0191.html> Medications which are considered antithrombotic for the purpose of the Joint Commission quality metric are included in the table below. <https://manual.jointcommission.org/releases/TJC2016A/AppendixCTJC.html>

Abciximab	Aspirin	Certoparin	Dabigatran	Edoxaban	Hirudin	Reviparin	Tinzaparin
Apixaban	Bemiparin	Clopidogrel	Dalteparin	Enoxaparin	Nadroparin	Rivaroxaban	Tirofiban
Argatroban	Bivalirudin	Coumadin	Dipyridamole	Eptifibatide	Parnaparin	Ticlopidine	Warfarin

ANTITHROMBOTIC THERAPY (ANTICOAGULANT OR ANTI-PLATELET AGENT)



ANTICOAGULATION FOR ATRIAL FIBRILLATION

ASSESSMENT	SITUATIONS		POSSIBLE ACTIONS
Does the patient have atrial fibrillation or atrial flutter?	NO		Consideration for screening for these conditions with telemetry, Holter monitor, or cardiac event monitor where the preference is for a 30-day monitor
	YES	On anticoagulant therapy	Monitoring per facility protocol with an INR target goal of 2.5 (range 2.0-3.0) for patients on warfarin
		Not on anticoagulant therapy	Assess risk benefit ratio (consider using the CHA2DS2-VASc and HASBLED tools provided below) and if clinically indicated, begin anticoagulation with monitoring per facility practice with a goal of being prescribed anticoagulation therapy by the time of hospital discharge for patients who were admitted
			If patient has contraindication to anticoagulant therapy, please ensure that this is documented in the medical record

ANTICOAGULATION FOR ATRIAL FIBRILLATION INFORMATION

Evidence Supporting Anticoagulation for Patients with Atrial Fibrillation: In the United States, atrial fibrillation may be responsible for more than 70,000 ischemic stroke events each year (constituting 10-15% of all ischemic strokes).¹ The risk of stroke among patients with atrial fibrillation can be assessed using the CHA₂DS₂-VASc prediction system however,¹⁰ both CHADS₂ and CHA₂DS₂-VASc are thought to underestimate the stroke risk for patients with a recent stroke or TIA which is estimated at 7-10% per year.¹ Meta-analysis of warfarin therapy trials demonstrated a consistent and very large primary stroke risk reduction of 68% (95%CI 50-79%). The European Atrial Fibrillation Trial demonstrated the efficacy of warfarin for secondary vascular event prevention. The Guidelines for the Management of Atrial Fibrillation¹¹ describe the elevated risk of death, stroke, hospitalizations and cognitive dysfunction among patients with atrial fibrillation and emphasize that the risk of stroke is equivalent among patients with paroxysmal versus persistent atrial fibrillation. The Guidelines for the Management of Atrial Fibrillation¹¹ state that given that “patients aged >75 years with atrial fibrillation have an individual yearly risk of thromboembolism >4%, a level above which prescription of a vitamin K antagonist is preferred unless there is too high a bleeding risk. Of the individual components of the CHADS₂ score, age ≥75 years carries a worse prognosis for stroke and mortality, over hypertension, diabetes, or heart failure.” These guidelines recommend using a HAS-BLED¹² score of 0-2 to identify patients at “low risk of bleeding.”¹¹ Although the risk of injurious falls is often cited as a reason for withholding anticoagulation therapy, in general, the risk of recurrent cerebrovascular event is higher than the risk of falls among elderly patients with a history of stroke or TIA.

Screening for Atrial Fibrillation among Patients with Cryptogenic Stroke: Randomized controlled trials have demonstrated the diagnostic benefit of using a 30-day event monitor as opposed to shorter term monitoring with either telemetry or ECG for the detection of clinically meaningful atrial fibrillation among patients with a recent ischemic stroke.^{13,14} For example, the EMBRACE trial demonstrated that a 30-day monitor increased the detection of atrial fibrillation five-fold and doubled the rate of anticoagulation.¹⁵

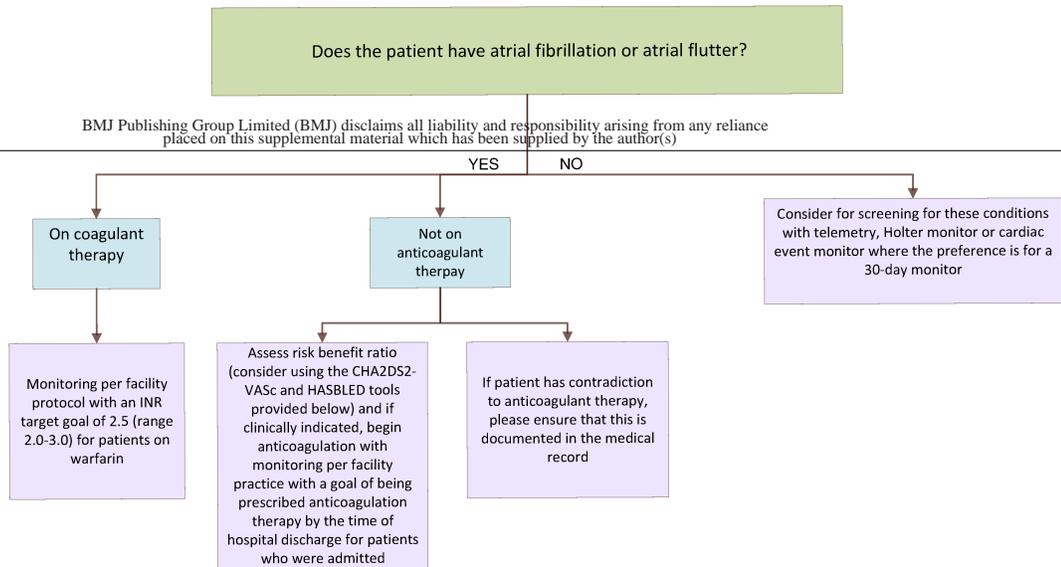
This process of care is a Joint Commission Stroke measure, details of which can be found here:

<https://manual.jointcommission.org/releases/TJC2016A/DataElem0191.html> Medications which are considered anticoagulant for the purpose of the Joint Commission quality metric are included in the table below.

<https://manual.jointcommission.org/releases/TJC2016A/AppendixCTJC.html> Note: heparin flushes, SQ heparin and heparin-locks do not constitute anticoagulant therapy.

Acova	Coumadin	Edoxaban	Fragmin	Jantoven	Refludan
Apixaban	Dabigatran	Enoxaparin	Heparin I.V.	Lepirudin	Rivaroxaban
Argatroban	Dalteparin	Fondaparinux	Hirudin	Lovenox	Warfarin

ANTICOAGULATION FOR ATRIAL FIBRILLATION



Patient Characteristic	CHA ₂ DS ₂ -VASc Points
Congestive Heart Failure	1
Hypertension	1
Age 65-74 years	1
Age ≥75 years	2
Diabetes mellitus	1
Stroke, TIA or TE	2
Sex: female gender	1
Vascular disease, MI, PADD or aortic plaque	1

Note: per CHA₂DS₂-VASc scoring system, **all patients with a stroke or TIA have at least a score of 2**, placing them in the “high risk” category and therefore oral anticoagulation should be considered in context of the patient’s bleeding risk

All patients with a stroke or TIA have a score of at least 2, they are considered “high risk” and therefore oral anticoagulation should be considered in context of the patient’s bleeding risk

Characteristic		Points
H	Uncontrolled Hypertension: SBP >160 mm Hg	1
A	Abnormal renal function: dialysis, renal transplant, creatinine >2.26	1
	Abnormal liver function: cirrhosis, bilirubin >2x normal, AST/ALT/AP >3x normal	1
S	Stroke history	1
B	Major Bleeding history or predisposition	1
L	Labile INRs: for patients taking warfarin, time in therapeutic range <60%	1
E	Elderly: age > 65 years	1
D	Drugs: aspirin or NSAIDs	1
	Alcohol abuse: ≥8 Drinks/week	1
Maximum		9

Risk Category	HAS-BLED score	Bleeds per 100 patient-years
Low	0	1.13
	1	1.02
Intermediate	2	1.88
High	3	3.74
	4	8.70
	5 to 9	Insufficient data

Patient Characteristic	CHA ₂ DS ₂ -VASc Points
Congestive Heart Failure	1
Hypertension	1
Age 65-74 years	1
Age ≥75 years	2
Diabetes mellitus	1
Stroke, TIA or TE	2
Sex: female gender	1
Vascular disease, MI, PADD or aortic plaque	1
Maximum	9

RISK Category	CHA ₂ DS ₂ -VASc Score	Ischemic stroke rate (% per year)
Low	0	0.2%
Intermediate	1	0.6%
	2*	2.2%
High*	3	3.2%
	4	4.8%
	5	7.2%
	6	9.7%
	7	11.2%
	8	10.8%
	9	12.2%

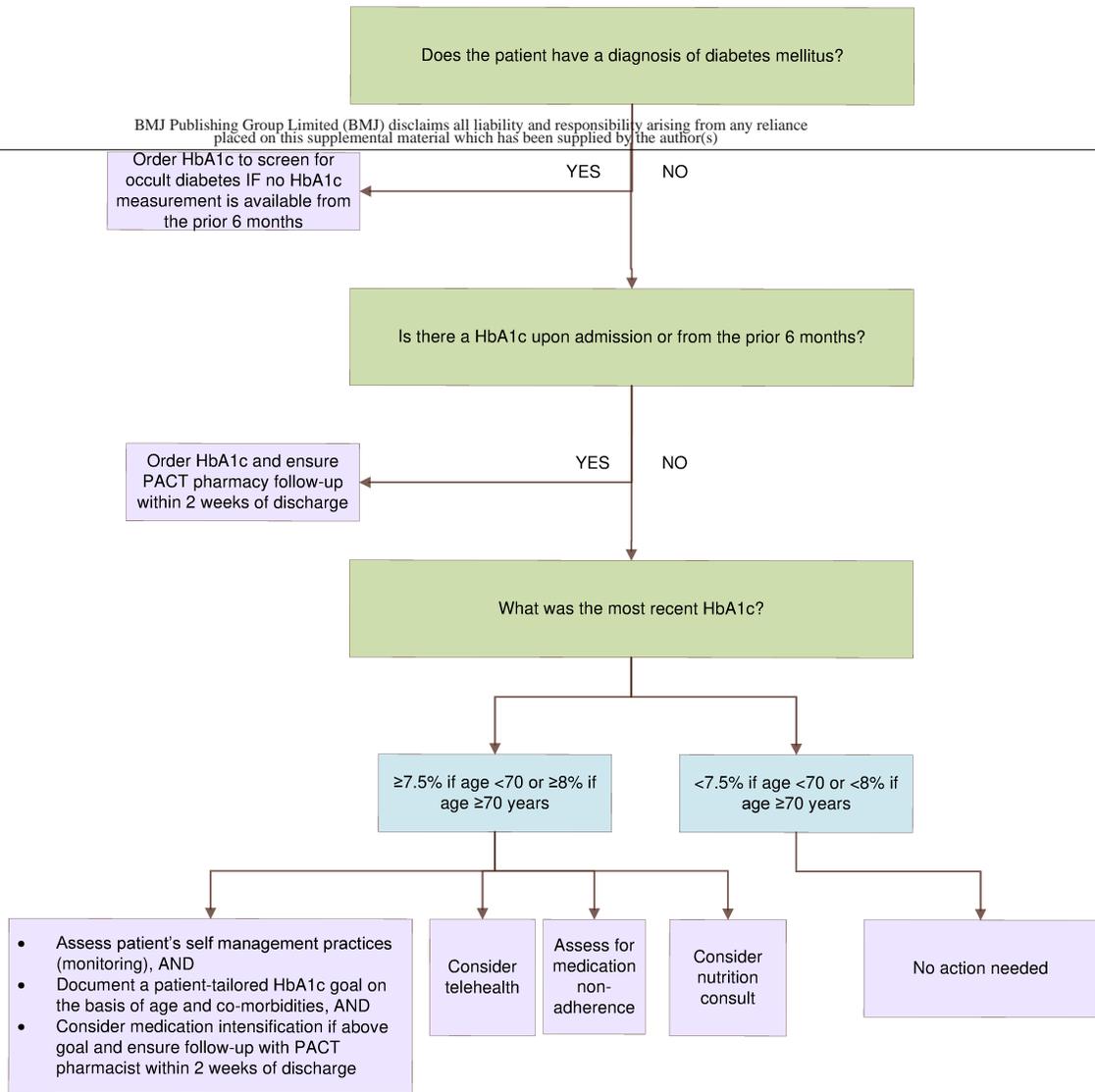
*One exception to the risk classification is that patients with a prior ischemic stroke, transient ischemic attack, or systemic embolic event are classified at high risk, even if they had no other risk factors and, therefore, a score of 2. However, the great majority of these patients have some other risk factor and a score of at least 3.

DIABETES

ASSESSMENT	SITUATIONS	POSSIBLE ACTIONS
Question 1: Does the patient have a diagnosis of diabetes mellitus?	NO	Order HbA1c to screen for occult diabetes IF no HbA1c measurement is available from the prior 6 months
	YES	Go to Question 2
Question 2: Is there a HbA1c upon admission or from the prior 6 months?	NO	Order HbA1c and ensure PACT pharmacy follow-up within 2 weeks of discharge
	YES	Go To Question 3
Question 3: What was the most recent HbA1c?	≥7.5% if age <70 or ≥8% if age ≥70 years	<ul style="list-style-type: none"> • Assess patient's self-management practices (e.g., home glucose monitoring), AND • Document a patient-tailored HbA1c goal on the basis of age and co-morbidities, AND • Consider medication intensification if above goal and ensure follow-up with PACT pharmacist within 2 weeks of discharge Consider telehealth Assess for medication non-adherence Consider nutrition consult
	<7.5% if age <70 or <8% if age ≥70 years	None

Guideline Recommendations Regarding Diabetes after TIA: The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack¹ recommends that all patients with TIA or ischemic stroke be screened for diabetes mellitus and that patients who have diabetes should American Diabetes Association (ADA) recommended glycemic management.

DIABETES



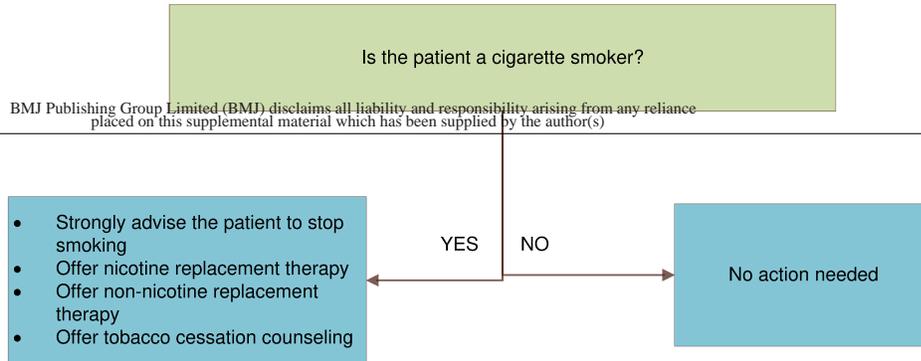
TOBACCO CESSATION

ASSESSMENT	SITUATIONS	POSSIBLE ACTIONS
Is the patient a cigarette smoker?	NO	--
	YES	<ul style="list-style-type: none"> • Strongly advise the patient to stop smoking • Offer nicotine replacement therapy • Offer tobacco cessation counselling
Excluded Population: <ul style="list-style-type: none"> • Patients with comfort measures only documented on day of or day after hospital arrival 		

Guideline Recommendations Regarding Smoking Cessation after TIA: The AHA/ASA Guidelines for the Primary Prevention of Stroke describes the robust evidence that cigarette smoking is an important independent risk factor for first ischemic stroke.¹⁶ The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack describes the data demonstrating that both smoking and environmental (“secondhand”) tobacco smoke exposure increases risk for recurrent stroke.¹

Joint Commission: The Joint Commission Stroke Measure Set includes documentation that the patient and caregiver received educational materials that address risk factors for stroke. This measure specifically includes tobacco smoking. Details about this quality measure are provided here: <https://manual.jointcommission.org/releases/TJC2016A/DataElem0209.html>

TOBACCO CESSATION



Excluded Populations

- Patients with comfort measures only documented on day of or day after hospital arrival

DVT PROPHYLAXIS IN-PATIENT ELEMENT OF CARE

ASSESSMENT	SITUATIONS	POSSIBLE ACTIONS
Is the patient receiving DVT prophylaxis?	YES	--
	NO	<ul style="list-style-type: none"> • Begin DVT prophylaxis • Assessments regarding medication-based prophylaxis versus mechanical approaches are based on patient characteristics however subcutaneous administration of anticoagulants is recommended for treatment of immobilized patients • If mechanical approaches (e.g., sequential compression devices) are being used, please ensure documentation that are in place • If the patient is not receiving DVT prophylaxis because they are ambulatory, then please ensure documentation that DVT prophylaxis is not required
<p>Excluded Populations:</p> <ul style="list-style-type: none"> • Patients with comfort measures only documented on day of or day after hospital arrival • Patients admitted for elective carotid intervention 		

DVT PROPHYLAXIS INFORMATION

Guideline Recommendations Regarding DVT and PE Prophylaxis: The AHA/ASA Guidelines for the Prevention of Stroke in Patients with Stroke and Transient Ischemic Attack describes the evidence that pulmonary embolism is a relatively common and preventable cause of death among patients with stroke, accounting for 10% of deaths after stroke.¹ Although mechanical approaches are available, the highest level of recommendation (Class I, Level A) is made to provide subcutaneous administration of anticoagulants for treatment of immobilized patients to prevent DVT.

This process of care is a Joint Commission Stroke measure, details of which can be found here:

<https://manual.jointcommission.org/releases/TJC2016A/MIF0126.html> To pass the Joint Commission measure documentation must include that the medication or mechanical device was administered to the patient (not just a plan that it will be given).

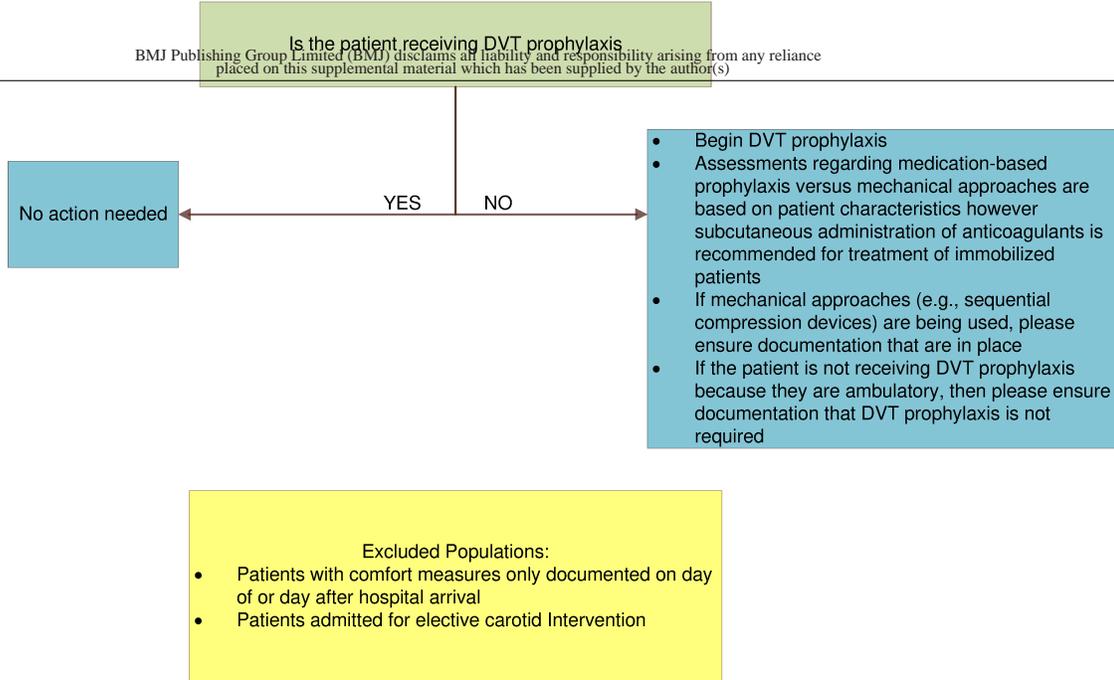
Medications which are considered appropriate for venous thromboembolism prophylaxis for the purpose of the Joint Commission quality metric are included in the table below. https://manual.jointcommission.org/releases/TJC2016A/AppendixHTJC.html#A_42Table_2.1_VTE_Prophylaxis_Inclusion_Table_42

Note: heparin flushes, SQ heparin and heparin-locks do not constitute DVT prophylaxis.

VTE Prophylaxis Inclusion Table

Category	Specific Elements	Category	Specific Elements
Coumadin/Warfarin	Coumadin Jantoven Warfarin	Factor Xa Inhibitor	Arixtra Fondaparinux sodium
Oral Factor Xa Inhibitor	Apixaban Edoxaban Eliquis Rivaroxaban Savaysa Xarelto	Venous Foot Pump (VFP)	AE pumps-foot only Foot pump Plantar venous plexus pump-foot only SCD boots-foot only Venous foot pump
Low Dose Unfractionated Heparin (LDUH) - Include only Heparin given by the subcutaneous (SQ, Subcu, SC, SubQ) route	Heparin Sodium	Intermittent Pneumatic Compression Device (IPC)	AE pumps (anti-embolic pumps)-calf/thigh DVT boots-calf/thigh EPC cuffs/ stockings-External pneumatic compression-calf/thigh Intermittent pneumatic compression stockings Intermittent compression device Leg pumpers Pneumatic intermittent impulse compression device Rapid inflation asymmetrical compression (RIAC) devices Sequential compression device Sequential pneumatic hose Thrombus pumps-calf/thigh
Low Molecular Weight Heparin (LMWH)	Dalteparin Enoxaparin Fragmin Innohep Lovenox Tinzaparin		

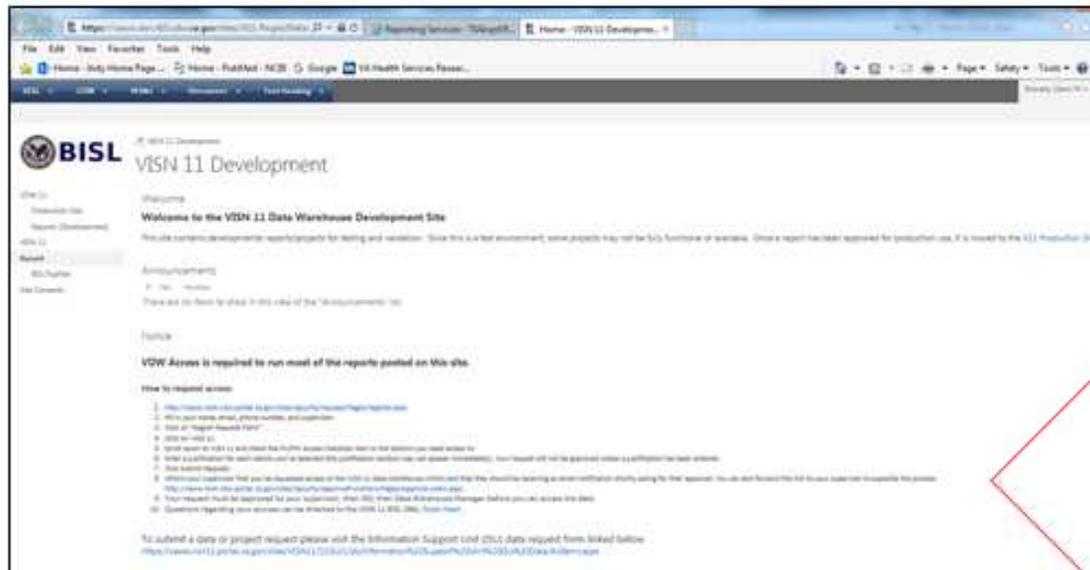
DVT PROPHYLAXIS IN-PATIENT ELEMENT OF CARE



THE PATIENT IDENTIFICATION TOOL

Step 1: Obtain access

- Click on this link to obtain access:
<https://vaww.dev.r03.cdw.va.gov/sites/V11/Pages/Default.aspx>

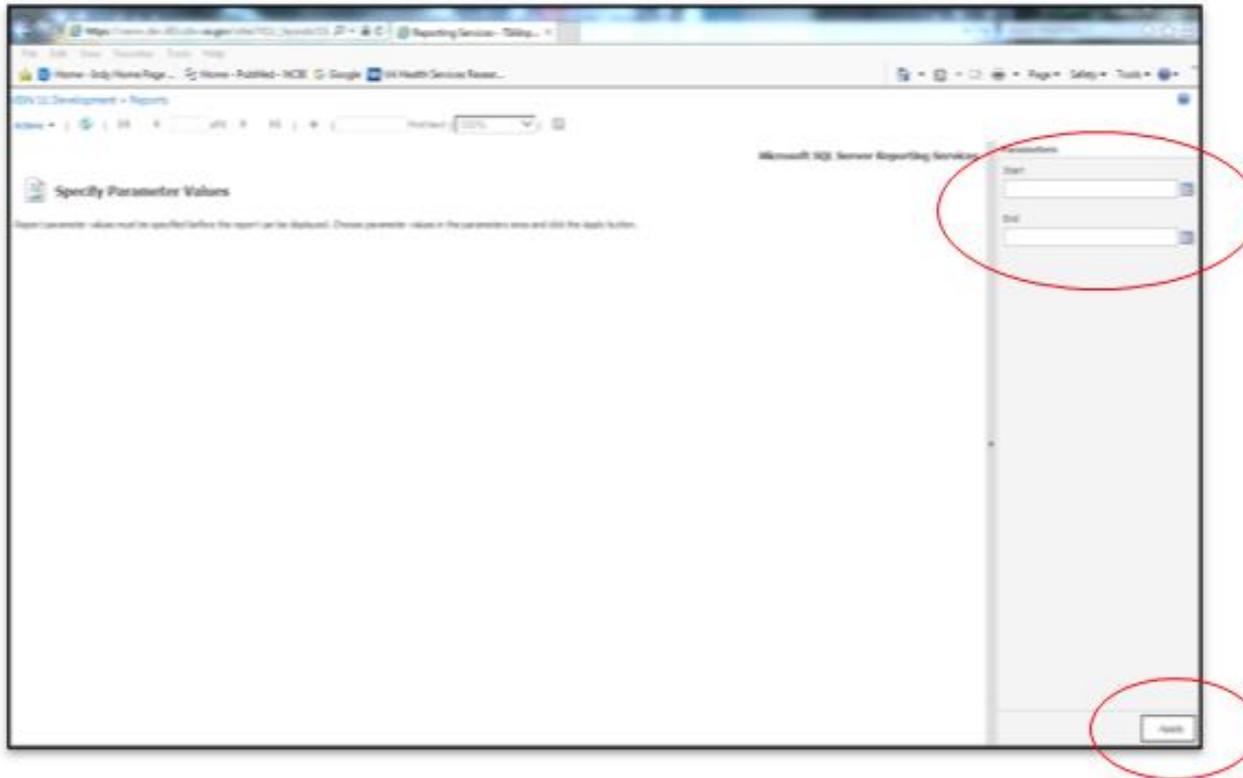


Follow these very simple instructions

- Dr. Dawn Bravata is the supervisor for this program
- You will receive an email that you have been approved

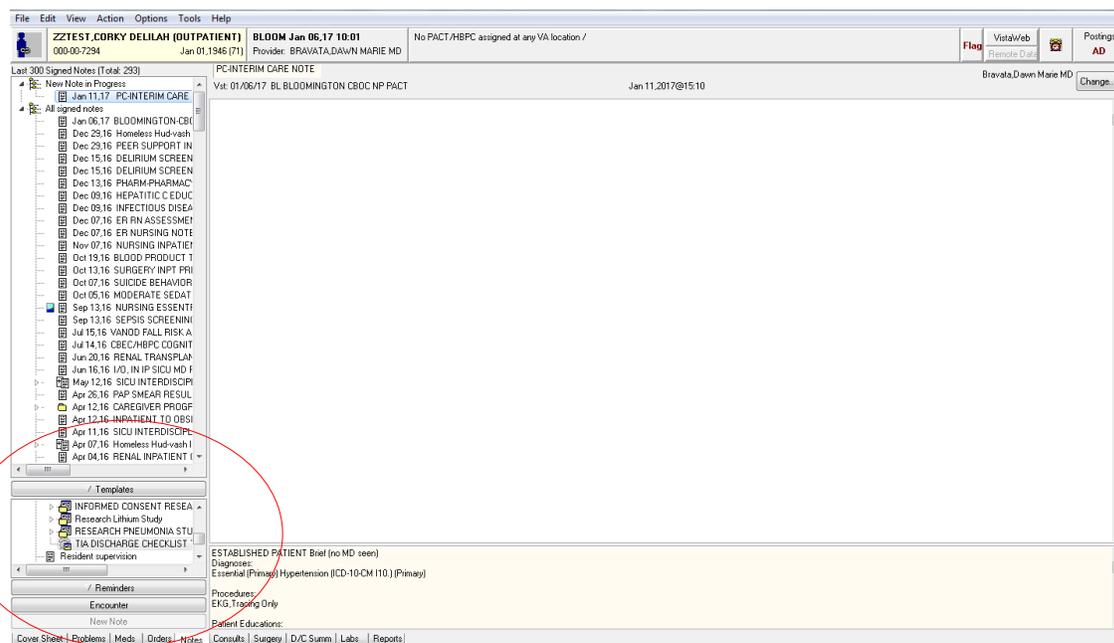
Step 2: Check the tool to identify patients

- Go to this site for the patient-identification tool:
<https://vaww.dev.r03.cdw.va.gov/sites/V11/layouts/15/ReportServer/RSViewerPage.aspx?rv:RelativeReportUrl=/sites/V11/Reports/TIAInptERReport2.rdl>
- Enter the dates (column on right), then hit "Apply" button (bottom right)

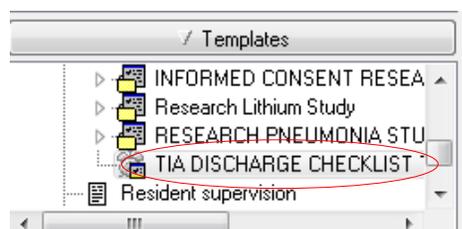


PACT-PHARMACIST DOCUMENTATION

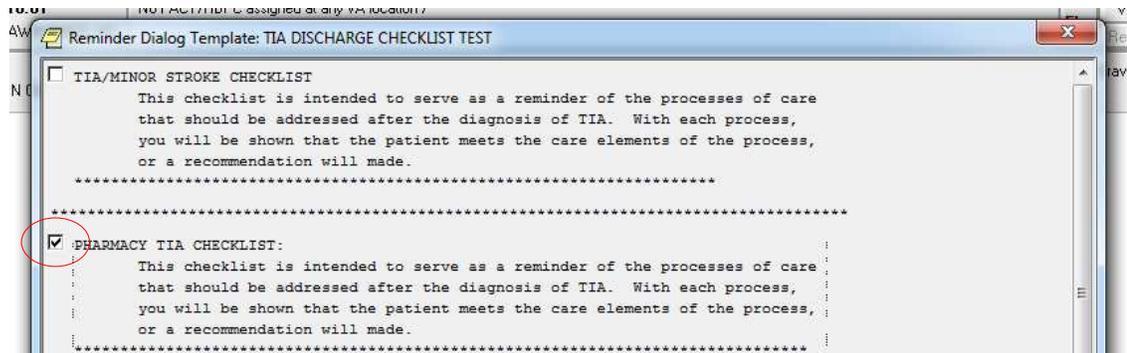
1. Begin your note as usual.
2. Go to the Templates section:



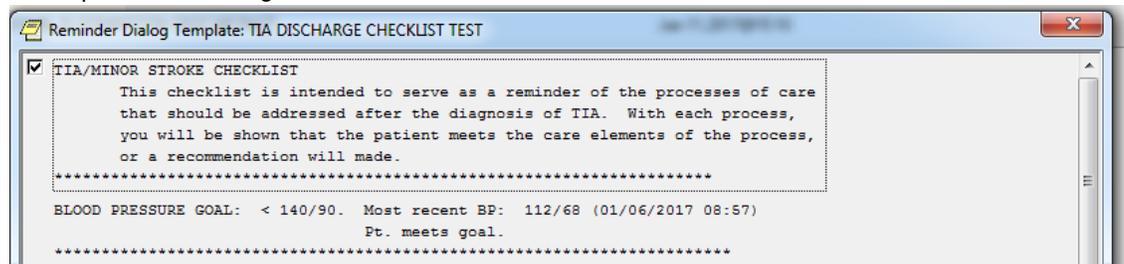
Within the Templates: go to the RESEARCH folder and then to the TIA DISCHARGE CHECKLIST.



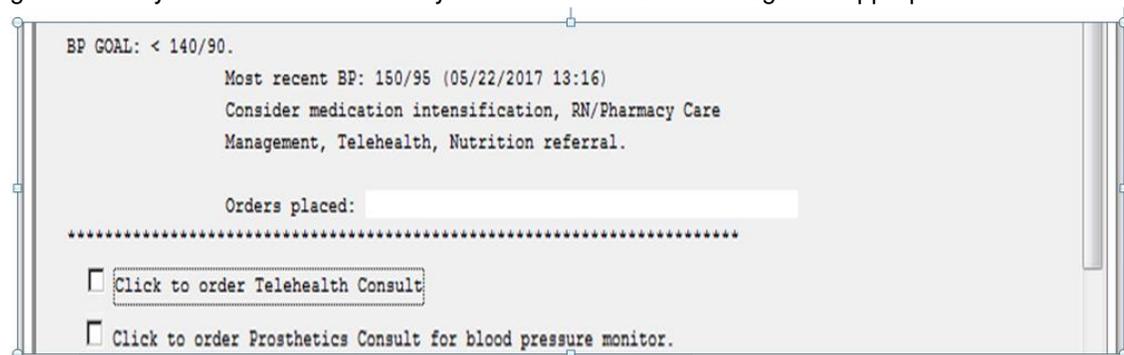
- Click on the BOTTOM button of the screen:



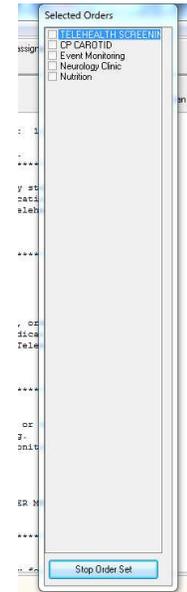
- If the patient is at goal for a given process of care, then this will be documented for you. No action is needed on your part. For example, this patient has met the target blood pressure goal of <140/90 mm Hg. ****PLEASE NOTE: this template was developed in the pre-2017 period, when 140/90 mm Hg was the blood pressure target, this is currently in the process of being revised.***



- If the patient is NOT at goal for a given process of care, then the tool will identify possible actions for your to take. For example, this patient has not met the hypertension goal and so you are offered the ability to click on consults that might be appropriate.



6. At the end of the template, all of the orders will be generated from the boxes you have clicked. These orders will be listed in a pop-up menu. Some of these orders may take you to other screens. For example, the telehealth order will take you to the main telehealth consult screen.
7. The text will be saved into your note when you have completed the orders.



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Appendix B. Screenshot of Electronic Health System TIA Discharge Checklist Tool

Reminder Dialog Template: TIA DISCHARGE CHECKLIST

TIA/MINOR STROKE DISCHARGE CHECKLIST

This checklist is intended to serve as a reminder of the processes of care that should be addressed after the diagnosis of TIA. With each process, you will be shown that the patient meets the care elements of the process, or a recommendation will made.

BLOOD PRESSURE GOAL: < 140/90. Most recent BP: 120/80 (11/01/2016 10:18)

LIPID MANAGEMENT GOAL: Patient on moderate to high potency statin.

No statin found. Consider medication intensification, RN/Pharmacy care management, Telehealth or Nutrition referral.

Orders placed:

DIABETES MANAGEMENT GOAL: HgbA1c <9%. Most recent value: HGBA1CH: 5.7 (08/12/14 13:24)

ATRIAL FIBRILLATION (Afib) GOAL:

Visit Info Finish Cancel

TIA/MINOR STROKE DISCHARGE CHECKLIST
BLOOD PRESSURE GOAL: < 140/90. Most recent BP: 120/80 (11/01/2016 10:18)

<No encounter information entered>

* Indicates a Required Field

Reminder Dialog Template: TIA DISCHARGE CHECKLIST

ATRIAL FIBRILLATION (Afib) GOAL:
 Pt. has no diagnosis of afib,
 or does have diagnosis
 and no anticoag.
 Evaluate further for Holter
 monitoring, event
 monitoring, or consider
 anticoagulation for afib.

SCREENING EVENTS:
 OI - Orderable Items
 No data available for HOLTER MONITORING; HOLTER
 MONITORING OUTPT;
 EVENT MONITORING; EVENT MONITORING OUTPT

ANTIPLATELET THERAPY GOAL:
 Pt. is on an antiplatelet drug
 or warfarin.
 Pt. is on neither.
 Consider antiplatelet therapy.

CAROTID IMAGING GOAL:
 Carotid imaging completed in the past 6
 months.
 If negative, no further action.
 If evidence of internal carotid artery
 stenosis >= 70%
 refer to Peripheral Vascular service.

Visit Info Finish Cancel

TIA/MINOR STROKE DISCHARGE CHECKLIST
 BLOOD PRESSURE GOAL: < 140/90. Most recent BP: 120/80 (11/01/2016
 10:18)

<No encounter information entered>

* Indicates a Required Field

Reminder Dialog Template: TIA DISCHARGE CHECKLIST

CLICK to view available Carotid Imaging results, and if patient has has a PV Surgery consult.

OI - Orderable Items
No data available for PV SURG OUTPT

SPN - Selected Prog Notes
No data available for CONSULT RESULT-PV LAB CAROTID

NEUROLOGY GOAL: Patient to have a completed Neurology consult since event, or
has a pending Neurology appointment within one week of event.

Pt needs consult or appointment:

CLINICAL REMINDERS FINDINGS

TIA NEUROLOGY CONSULT

MAS CLINIC VISITS FUTURE
No data available

CONSULTS BRIEF
No data available

CLICK BELOW TO ORDER A CONSULT.

Visit Info Finish Cancel

TIA/MINOR STROKE DISCHARGE CHECKLIST
BLOOD PRESSURE GOAL: < 140/90. Most recent BP: 120/80 (11/01/2016 10:18)

<No encounter information entered>

* Indicates a Required Field

Appendix C. Multivariable Modeling Results

Parameter	Systolic Blood Pressure Change*		Average Systolic Blood Pressure at 90 days†		Average Systolic Blood Pressure at 90 days†	
	Adjusting for presenting SBP					
	β (SE)	P-value	β (SE)	P-value	β (SE)	P-value
Intercept	24.8 (14.8)	0.097	125.4 (11.7)	<.0001	71.6 (13.5)	<.0001
History of Sleep Apnea	-1.1 (4.8)	0.825	-1.2 (3.8)	0.761	-0.5 (3.3)	0.890
Warfarin Prior to Index Event	19.9 (13.5)	0.145	7.6 (10.7)	0.480	-2.2 (9.4)	0.812
Age (years)	-0.1 (0.2)	0.622	0.1 (0.2)	0.438	0.1 (0.1)	0.401
Race						
African-American	-2.2 (5.1)	0.663	12.1 (4.1)	0.004	8.5 (3.6)	0.019
Unknown	4.4 (18.1)	0.810	-3.2 (14.4)	0.825	-3.7 (12.4)	0.767
White (reference)	0		0		0	
History of Embolism or Deep Vein Thrombosis	15.9 (14.2)	0.267	-9.3 (11.3)	0.412	-11.6 (9.8)	0.238
History of Depression	3.0 (5.0)	0.549	5.9 (4.0)	0.139	2.6 (3.5)	0.450
Hemiplegia	-0.9 (6.7)	0.890	-1.4 (5.3)	0.789	-0.6 (4.6)	0.894
Anticoagulant Prior to Index Event	-32.6 (10.2)	0.002	-3.0 (8.1)	0.709	9.7 (7.3)	0.188
Statin Prior to Index Event	2.6 (4.7)	0.584	-0.2 (3.7)	0.946	-0.9 (3.2)	0.769
Current Smoker	-6.6 (4.7)	0.161	-6.3 (3.7)	0.089	-1.8 (3.3)	0.583
Implementation	9.3 (4.3)	0.035	-9.2 (3.4)	0.008	-9.3 (3.0)	0.002
Presentation Systolic Blood Pressure					0.4 (0.1)	<.0001

*Change in systolic blood pressure (SBP) was defined as baseline period SBP minus implementation period SBP, therefore a positive number indicates a fall in SBP.

†The average SBP during implementation was compared to the average SBP during baseline, hence a negative number indicates a fall in SBP.