

Appendices

Appendix 1

The questionnaire asked:

How would you rate the current handover system?

How do you rate your understanding of the SBAR tool?

These questions were answered using a 5-point Likert scale (Very poor, Poor, Average, Good, Very good).

We wanted to gauge the MDT's familiarity with SBAR at this stage so that subsequent training would be delivered at an appropriate level.

There were two additional free-text questions: What is done well at handover? What improvements could be made to handover?

To improve team engagement, we used the feedback to create interventions and measurements.

Appendix 2

The questionnaire asked:

Team role (optional)

How would you rate the current handover system?

How do you rate your understanding of the SBAR Tool?

How would you rate your confidence in using the SBAR Tool?

These questions were answered using a 5-point Likert scale (Very poor, Poor, Average, Good, Very good).

There were three additional free-text questions:

What is done well at handover/teaching?

What improvements do you feel could be made to handover/teaching?

What teaching sessions would you find useful?