

TELE-OTOLOGY PILOT: Patient satisfaction questionnaire

How satisfied are you with how long it took to get this appointment?

1 2 3 4 5 6 7 8 9 10

Dissatisfied

Very Satisfied

How satisfied are you with how long it took to be seen today?

1 2 3 4 5 6 7 8 9 10

Dissatisfied

Very Satisfied

How satisfied are you with how long your appointment took?

1 2 3 4 5 6 7 8 9 10

Dissatisfied

Very Satisfied

How busy was the waiting area?

1 2 3 4 5 6 7 8 9 10

Not Busy

Very Busy

Was it easier to get to here than to go to the hospital for a hearing test and assessment?

Yes

No

Would you have preferred to go to a hospital for your hearing test and assessment?

Yes

No

Would you recommend this service to another patient?

Yes

No

Would you have preferred to see a doctor at your first appointment?

Yes

No

Any other comments:

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