

This paper:

Co-design phase 1

For patients in remote clinic room and wider service structure
Jan-July 2018

Infrastructure development

Aug 2018-Feb 2019

Scale up

March 2019-ongoing

Co-design phase 2

For patients at home
Oct 2018-Feb 2019



Co-design phase 1 elements:

Before service started:

Development phase and initial design

After service started:

Continual testing and improvement