Supplementary 1- Key Drivers Diagram

**Overall aim:**
Improvement in measurable diabetes patient outcomes as defined by the National Diabetes Audit.

**Secondary aim:**
Achievement target of 75% for the eight care processes and 50% for the three treatment targets

**Primary Drivers**

1. Health informatics to understand and reduce achievement variability across practices
2. Consistent knowledge, education and training across practices
3. Engagement of staff and commitment to improving diabetes care

**Strategies**

1. Development of population health tool
2. Easily accessible data with benchmarking against other practices
3. Standardised process for diabetes checks
4. Targeted education to clinical pharmacists
5. Clear communication of guidance and expectations
6. Shared goals and aims
7. Regular communication with staff in each practice (Webinars, workshops, and monthly meetings)