

A multi-faceted approach to improving pain management in the emergency department – *Online supplement*

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Table 1 – Key metrics

Metric	CYCLE 1*	CYCLE 2	CYCLE 3	CYCLE 4
Patients with abdominal pain (24hrs, n)	32	34	39	37
Included in audit (n)	21	23	33	30
Offered/ received within 20 minutes (%)	10	17	3	23
Offered/ received within 30 mins (%)	10	35	9	27
Offered/ received within 1 hour (%)	43	57	27	47
Pain scores recorded total (%)	86	87	72	80
Pain scores recorded at triage (%)	38	83	81	79
Guideline compliant (%)	29	52	33	57
Re-checked (%)	19	22	27	20
Severe pain relief < 20 mins (%)	22	40	0	40
Moderate pain relief < 20 mins (%)	0	0	0	29
Mild pain relief < 20 minutes (%)	0	17	13	13

*Cycle 1 – November, cycle 2 – December, cycle 3 – January, cycle 4 – February